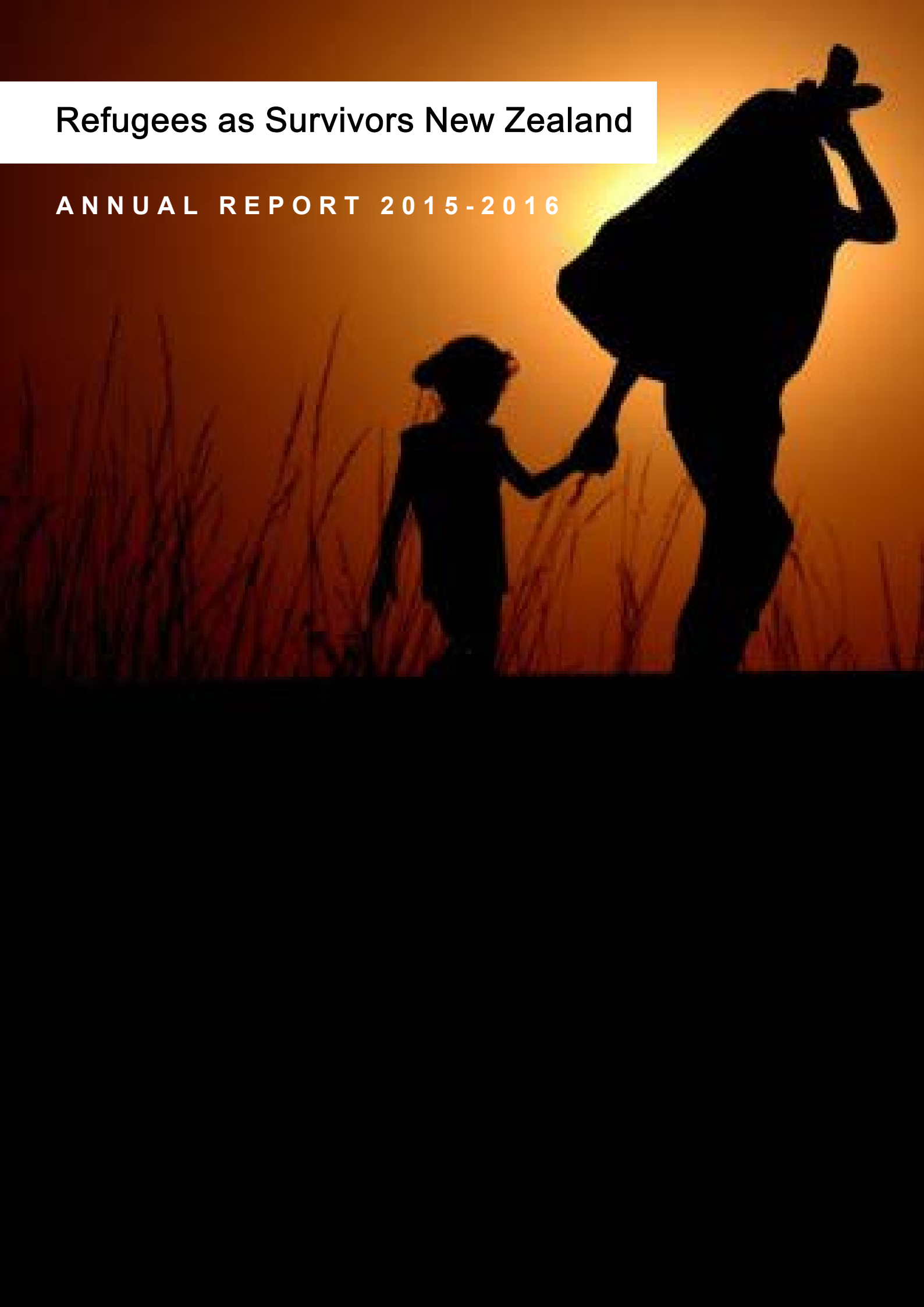


Refugees as Survivors New Zealand

ANNUAL REPORT 2015-2016



*A Humanitarian Agency
with a Difference
- making a world of difference.*

Honorary Patron

Hon. Kofi Annan

Board of Trustees

Hon. Aussie Malcolm - Chairman
J.D. Milne - QSM
Meng Ly - QSM
Dr Tony Wansbrough
Ahmad Firoz Zary
James Usmar
Victoria Camplin-Welsh

Management Team

CEO - Dr. Ann Hood
Clinical Manager - Kate Brady Kean
Operations Manager - Mr. Tony Cooper
Community Services Manager - Dr. Arif Saeid

Independent Auditor

Grant Thornton New Zealand Audit Partnership

Contact Information

Mangere Refugee Resettlement Centre
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Mangere East, Auckland 2024
+64 9 270 0870
admin@rasnz.co.nz

RASNZ Mobile Team
1224A Dominion Road
Mt Roskill, Auckland 1041
+64 9 620 2252
Website www.rasnz.co.nz

“RASNZ supports clients to rebuild their lives by fostering self determination & independence”

Our Mission

Refugees and people from related backgrounds will have access to quality, culturally responsive health services to assist positive resettlement in New Zealand.

Our Vision

RASNZ promotes programmes and policies that respect and advance the health, well-being and human rights of people from refugee backgrounds.

People from refugee backgrounds have the right to services which assist their healing from experiences of trauma and torture.

RASNZ maintains a professional and sustainable culture that supports and strengthens the capacity of refugee communities and staff.

Our Values

Integrity
Respect

Compassion
Responsibility

Strategic Priorities

Sustainability – RASNZ is sustainable and appropriately funded to deliver health services to people from refugee backgrounds

Professionalism – RASNZ delivers professional clinical and community services to meet the needs of clients

Capability Building – RASNZ builds capability in staff, refugee communities and mainstream service providers

Collaboration – RASNZ has strategic relationships and partnerships which enable efficient and effective service provision

Innovation – RASNZ works in ways that are innovative and take advantage of new technologies

Chairman's Report

As an old hand linked to the origins of New Zealand's modern Refugee Resettlement Programme, it was an exciting privilege to be present at the opening of the Mangere Refugee Resettlement Centre this year. It is a bricks and mortar symbol of our Government's unswerving long-term commitment to the refugee resettlement process.

With today's more positive community attitudes towards refugees, and the successful involvement of the Red Cross, resettlement has once again become strongly community based, as it originally was in the 1970's, when the old Department of Labour worked hand in glove with the Inter Church Commission on Immigration.

Such community-based settlement has traditionally been part of the strength of the New Zealand programme and is part of the reason why we are globally recognized as leaders in the field. Sustaining that community support requires a strong presentation of the positive benefits of refugee resettlement and of the many heart-warming success stories refugees produce.

For RASNZ this presents a challenge and a paradox because alongside the inspiring truths of successful resettlement is another set of truths. New Zealand has always had the courage to tackle the more difficult cases. Many refugees are traumatized. Along with the soaring courage and unbreakable spirit of some, comes the crushing long-term effects of trauma, torture and mental illness of others. And trauma may continue for decades after the good news stories fade from view.

We provide complex professional clinical services to people with tragic and demanding needs. RASNZ does the really hard stuff and we keep doing it for years after the gloss and excitement of early settlement has passed. To protect our clients' confidentiality, and to maintain a positive image of refugees in general, it is inappropriate for us to draw attention to our clients' problems. But our discretion and protective silence are now creating risks for our clients, because they mask the truth that we are underfunded.

When the Government makes decisions about the refugee quota and the need for increased resourcing they seem to assume that mental health funding will be accommodated in traditional ways through Vote Health via DHB funding. What might have been a good funding model for RASNZ 20 years ago, has become increasingly unworkable today.

Our role is essential to the overall success of refugee resettlement. It is a specialized role, not easily absorbed into mainstream resettlement services and not easily accommodated within mainstream mental health services. We do it very well. But we need to review our funding model in the context of the 21st Century.



***We provide complex
professional clinical
services to people
with tragic and
demanding needs.***

Hon. Aussie Malcolm,
Chairman

A handwritten signature in blue ink, appearing to read 'Aussie Malcolm', written over a light blue background.

CEO's Report

2015 – 2016 has been a year of exciting challenges and new opportunities for Refugees as Survivors New Zealand. While the media attention on refugee and asylum issues is less intense than a year ago, all over the world many millions remain displaced and continue to face an uncertain future. The turbulence of the world political situation suggests that the refugee situation is not going to improve in the foreseeable future. Our work remains as vitally important and relevant as ever.

The New Zealand Government has committed to increasing the annual refugee quota to 1000 per annum. From the first intake of Syrian refugees in November 2015, RASNZ has experienced a significant increase in referrals for our services at the Mangere Refugee Resettlement Centre. Extra funding through Counties Manukau District Health Board has enabled us to increase our clinical staffing to better meet client needs. In June the impressive new facility at Mangere was opened but already our office space is at capacity. A significant advantage of the rebuild is that all agencies and services are able to work together in a more integrated and collaborative way.

The Organizational Review of RASNZ, conducted at the end of 2015, provided the Board with the opportunity to reflect on our current performance and to consider future possibilities. A new Strategic Plan has been developed to provide direction over the next three years. We have welcomed 19 new staff members this year. The creation of new positions has strengthened our ability to deliver the quality of professional services expected of us. Kate Brady Kean, our new Clinical Manager, has very quickly made a significant contribution to both clinical teams. Joyce Liu has ably assumed the role of Finance Officer and Diana Swarbrick has expanded our connections through her position as Outreach Coordinator. Our RYAN youth team has welcomed Stephanie Oh as our female Youth Coordinator and three Youth Leaders who provide a vital link with the communities we serve. We have established the new position of Family Service Coordinator which will be shared by Margaret Weston and Fahima Saeid to support families from refugee backgrounds across Auckland.

Our RASNZ Mobile Team has also experienced an increase in referrals over the last year. RASNZ is the only specialist mental health service of its kind in Auckland and our very small team does an exceptional job of meeting the needs of those who seek our support. An important focus for RASNZ is to strengthen our relationship with refugee sector services and to increase the capacity of mainstream services who work with people from refugee backgrounds. Our staff have provided training for Immigration New Zealand, the New Zealand Red Cross, the University of Auckland, AUT and MIT. In addition, we have presented at the Refugee Youth Forums and run a workshop at the New Zealand Psychological Society Conference.

The first year of the RASNZ Outreach Programme has seen our volunteer activities go from strength to strength. Our RAS Angels support refugees and asylum seekers through generous donations of money, goods and services. Volunteers engage in a wide range of activities including mentoring and tutoring of students from refugee backgrounds, support for community events, the children's holiday programme and IT expertise. We extend our gratitude to the many wonderful kiwis who give so generously for the benefit of refugees and asylum seekers in New Zealand.

The work of RASNZ would not be possible without the generous support of philanthropic foundations and businesses. This year we were thrilled to develop new relationships with the JR McKenzie Foundation and L'Oréal. We are appreciative of the faith JR McKenzie have placed in us to create a much needed Family Service. And we were honoured that L'Oréal chose to work with RASNZ for their Citizen's Day. Staff from all over New Zealand came to build and plant kitchen gardens for refugee families, to spruce up the RYAN base and donate wonderful products and gifts. In addition, in association with Robert Jones Holdings Ltd, we now have a 50/50 arrangement with the Auckland University of Technology, the University of Victoria, the University of Waikato and the University of Otago to share the fees for the Robert Jones Refugee Daughter Scholarships. This enables us to offer more scholarships each year.

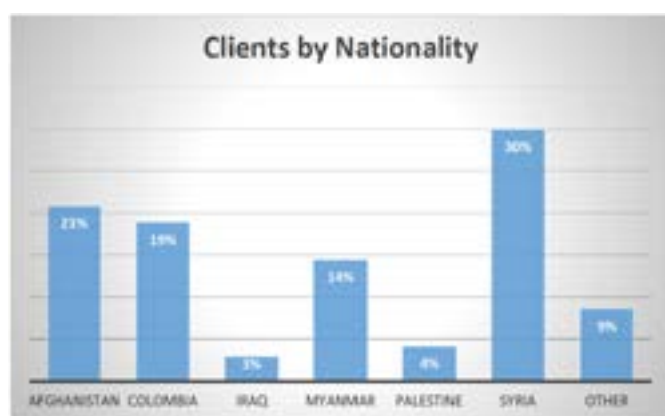
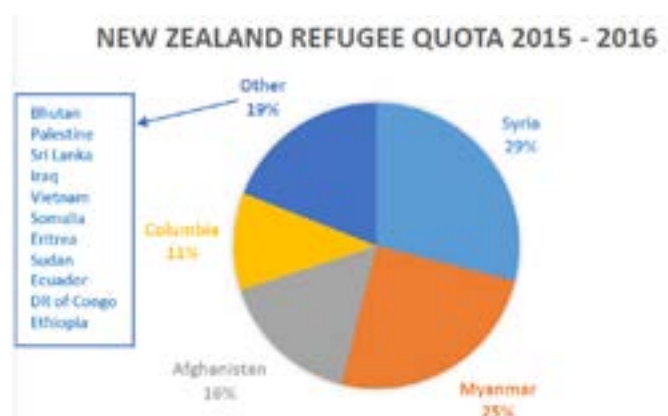
RASNZ provides a unique and vital service. The work we do makes a difference. I cannot speak highly enough of our staff for their passion, compassion, skill and determination on behalf of their clients. I thank all staff for their unwavering dedication and willingness to go the extra mile. In particular, I thank the Management Team for their commitment to and leadership of RASNZ and to the Board of Trustees for their loyal support and guidance of our service.

Dr Ann Hood
CEO



RASNZ Mangere Team

A total of 876 quota refugees arrived in New Zealand during the 2015 – 2016 financial year, all of whom completed their first six weeks at the Mangere Refugee Resettlement Centre (MRRC). The largest groups were from Syria and Myanmar (Burma), followed by Afghanistan and Columbia.



The Mangere Clinical Team, based at the Mangere Refugee Resettlement Centre, works with incoming quota refugees and asylum seekers. The team brings together the specialist skills of psychologists, counsellors, psychiatrists, nurses, social workers and body therapists to provide comprehensive assessment, initial treatment and orientation to the NZ health system. They work with up to 90 interpreters and cross cultural workers for each intake of 170 refugees during their 6 week stay.

Approximately 46% of the annual refugee quota was seen by the Mangere Clinical Team during the year. Over 90% of clients received psychological or counselling support and 55% received body therapy. Approximately 13% of clients were seen by RASNZ's psychiatrists. Female clients outnumbered male clients (56% - 44%).

Sixty-seven percent of clients were in the 18 to 60-year age group and 30% were children and adolescents. A small number of clients were 61 years and over.

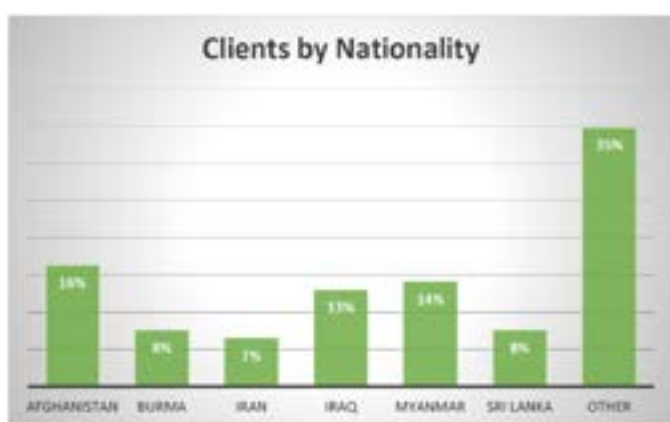
The RASNZ social workers completed psycho-social assessments of all quota refugee families. The psycho-social assessment reports provide a basis for the development of the Ministry of Business Innovation and Enterprise's individual refugee resettlement plans. A key objective of the psycho-social assessments is the identification of resettlement issues likely to require particular attention or resourcing.

Over 90% of clients received psychological or counselling support and 55% received body therapy.

In addition to core clinical services, the team conducted therapeutic groups for women, men, adolescents and children, respectively. Throughout the year, in excess of 450 people attended RASNZ therapeutic groups.

RASNZ Mobile Team

The Mobile Team provides mental health services to UN quota refugees, convention refugees, family reunification clients and asylum seekers living in the greater Auckland region.



The multidisciplinary team provides specialist assessment, psychiatric and psychological treatment, advocacy and community support for refugees who experience mental health problems. The team includes Community Health Workers from refugee backgrounds who provide an essential link to communities we serve. Services assist clients to overcome their past trauma, support their resettlement in New Zealand and enhance their well-being.

All services are free of charge. Funding is provided through a collaborative partnership of CMDHB, Foundation North and the UN Fund for Victims of Torture.

The Mobile Team saw a total of 115 clients during the 2015-2016 financial year. All clients received psychological or counselling support. Approximately 25% of clients were seen by a RASNZ psychiatrist and more than 20% received body therapy. Female clients outnumbered male clients (65%: 35%). The largest majority of clients were in the 18 – 60-year age group.

18 asylum seekers were included in RASNZ's client group. Because of their complex and unique needs, asylum seeker clients frequently require intensive and prolonged treatment and support. This continues to present a challenge to RASNZ's resources as its only funding for community based asylum seekers is a small annual UN grant.

RASNZ Outreach

Our newly created Outreach Programme has gone from strength to strength this year under the guidance of Diana Swarbrick. Diana has the wonderful knack of making connections with people and then inviting them to support the community work of RASNZ.



Our RAS Angels have provided everything from baby clothes and pushchairs to household items and security lighting for refugee families in need. Our RAS Volunteers give generously of their time and energy in so many ways. We are grateful for the support of our school holiday programmes, community events, tutoring and mentoring programmes and IT development. Irena Madjar has done a superb job of facilitating our mentoring programme for university students. Without exception the recipients have extolled the benefits of having a mentor to guide them through the ups and downs of tertiary education. Students from Marist and St Peter's College have tutored school children at RYAN. This has not only increased the younger student's confidence but given the older students an appreciation of what it means to be a refugee in New Zealand. Several church groups have coordinated fabulous celebratory events which bring together refugee communities from across Auckland.

Recycling Bikes for Refugees now operates from the Mt Roskill Youth Zone once a month on Saturdays. RASNZ and Earth Action Trust work collaboratively to provide a bike exchange so that both children and adults can enjoy a degree of independence. This year we are very grateful for the support of St Kentigern's School, Simpson Grierson and Corporate Challenge Events.

RAS Angels

555

University Mentors

13

Volunteers

45

Facebook Followers

5500

Community Services Team

RASNZ takes an holistic approach to mental health and wellbeing. Our Community Services Team is founded on the belief that health promotion and prevention, engagement and participation, creating connections and building confidence all make a significant difference to resettlement outcomes. Our team of Community Facilitators provide programmes at the Mangere Refugee Reception Centre and in the community.

Community Empowerment Groups

support different ethnic communities by providing culturally appropriate mentoring, health and wellbeing promotion, connection within their own community and engagement in NZ society. It also enables communities to celebrate and preserve their cultures of origin.

Women's Groups

are open to all women from refugee backgrounds. RASNZ facilitates the Mothers and Daughters Sewing Group, The Refugee Ethnic Women's Art and Craft Group and The Refugee Women's Quilting Group. These groups are so much more than interest groups. They provide a safe place for women to connect, to



share their experiences, to promote their cultural identity and to develop strong support systems.

Gardening for Health Programme

supports families to develop sustainable vegetable gardens in their new homes. A feature of the current year was a series of "Zero-Waste Workshops". Through these workshops over 80 families learned techniques for promoting environmental preservation and conservation.

Computer Literacy Programme

is funded by the Ministry of Education. In the last year 36 families have received 32 hours of computer training followed by provision of a free computer, broadband connection and one year's IT support.

Family Service

2016 saw the creation of a dedicated Family Service within RASNZ, thanks to the generosity of the JR McKenzie Trust. Fahima Saeid and Margaret Weston are sharing the role of coordinating the service, which has the vision that families from a refugee background will flourish as they settle and become part of the wider Auckland community. The goal is to contribute to families' wellbeing by providing a culturally and linguistically appropriate service when there are family, relationship or parenting concerns. The main focus is on the delivery of group interventions and programmes that bring people together in a way that is normalizing and gives opportunities to make sustained social connections. We also provide one-to-one support to parents and families where there is a need for a more intensive or individualised approach.

Given that we are funded for only one fulltime equivalent position, a significant part of the service is to collaborate and build capacity within refugee communities and mainstream services.

In planning the service we were inspired by the wisdom and feedback of the Afghani Women's Sewing Group who hosted a trial delivery of one of the Triple P Discussion Group series. They helped us see how the joys and challenges of being a parent are truly universal, and that an evidence-based parenting programme can be informative, fun, and lead to lasting changes. Tashakur!

Refugee Youth Action Network - RYAN

RYAN is the youth arm of our Community Team. Our vision is that all young people, irrespective of their background, develop the confidence to be their own person, build relationships based on respect and contribute to an inclusive society where all individuals are valued.

Our programmes focus on -

Engagement – RYAN provides young people from refugee backgrounds the opportunity to become involved in community based social and sporting activities to create a greater sense of belonging and to widen their social network. RYAN runs a school holiday programme where young people have the opportunity to engage in activities that are both fun and challenging. Approximately 480 young people participated in the last year. RYAN clients take part in a range of sporting activities including soccer, martial arts, cricket, volley ball and badminton. This year RYAN teams retained their high profile in a number of sporting codes including the Muslim Eid Cup, the National Ethnic Soccer Tournament and girls' soccer matches.

Education – RYAN provides mentoring and study support for students to improve educational outcomes for young refugees. We also link with schools and universities to support students, parents and educational institutions to ensure young people from refugee backgrounds have the best possible chance of success. The Study Buddy Programme was run in conjunction with the Edmund Rice Foundation and supported 22 refugee background students from Auckland secondary schools with their studies and examination preparation. 13 university students have received mentoring to assist them in establishing effective study routines and support them through the ups and downs of university life.

Employment – RYAN prepares young people for the transition to employment and supports them to find appropriate work. We work with both employers and employees to make sure that secured employment opportunities remain sustainable. This year RYAN supported young people to obtain employment in a range of occupations including painting, supermarket work, hospitality and mechanical engineering. We have placed 58 individuals in permanent employment over the past year.



Robert Jones Scholarships

Fifteen outstanding young women were selected as the Sir Robert Jones Scholars for 2016. They come from all corners of the world - Afghanistan, Eritrea, Somalia, Sierra Leone, Rwanda, Myanmar, Bhutan and Sri Lanka. They are pursuing degrees in Science, Law, Nursing, International Relations, Information Technology, Medical Imaging and Business Management.

Excerpts from letters from two of 2015 cohort -

“

I have learnt a lot about myself this year. I learnt I can be very independent, manage myself well and prioritise my time and energy. I have overcome many obstacles and surprised myself along the way with my capabilities. I also learnt that I can be very optimistic sometimes and I need to be a little bit more realistic. Lastly, I have learnt to not dwell on little things and always keep in mind the big goal of become a doctor one day. This has led to me liking and understanding failure as a different path to success. The only way from here is up. Arwa

I want to take a moment to say thank you to Sir Robert Jones and the RASNZ team. Thank you for taking a chance on me and for believing in my future success. Your assistance made it easier for me to focus on my studies and invest in my own future. Your passion for education and support inspired me to start my postgraduate certificate this year and continue to strive for higher levels of education. The journey to this degree had ups and downs, but the hard times were made easier knowing I had people behind me who believed I would make it successfully to the other end. Walking across that stage as my name was called was one of the most amazing feelings I've ever experienced! It was a day spent with family and fellow students that have now become life-long friends. Nimo

”



RASNZ Stories

Anna's Journey 'Home'

I'm often asked where I am from and I find that I give different answers depending on who I am talking to. I might talk about where I was born, where I have lived, or where I belong. They all seem to provide fragments of what home is to me.

My first sense of home was when I lived with my elf-like cotton-white grandmother who had come to Baghdad as a child from some unknown faraway land. I had been sent to live with her because my mother had her hands full looking after my brother and sisters. My father had been taken away by Saddam's pervasive intelligence service. He was 39 years old and anti-Baathist. My mother was told of his death but could never visit his grave because we were not told where it was.

We no longer felt safe, and increasingly my mother spoke of leaving. My sorrow was not so much about abandoning Baghdad as having to say goodbye to my extended family, in particular my beloved grandmother and aunt.

Our journey took us through Europe to Athens. I arrived in Athens knowing very little of how a more open society functioned. But the fact was that I now was a refugee in limbo and stuck in Greece. I learned a new language and took on a local name, easier for those around me to pronounce. I listened to bouzouki music and followed the nation's politics. I studied and worked, all the while with a semi-legal status and a card that read 'Alien's Permit'. My family and I were constantly afraid of deportation back to Iraq.

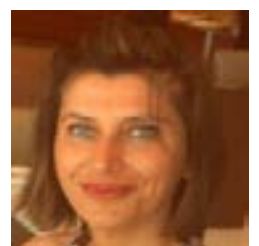
Then one day in 2002, George W Bush, standing aboard the vast aircraft carrier USS Abraham Lincoln, announced that the major combat operation in Iraq was over. The banner behind him read Mission Accomplished. For the Greek government, this meant that it was time for Iraqis to go back. For my battered family, going back was simply not an option.

I was 32 years old and had been living in a quicksand of impermanence in Greece for two decades. I had tried hard to belong and achieved a fragile stability but my journey towards a safe home, where I could belong emotionally, physically and legally had not yet finished. And so I left Greece, on my own. I bid farewell to the ancient streets of Athens and to my distraught family.

I arrived in New Zealand alone, knowing absolutely no one and with nothing but my education. After more than a decade, it is only now that I can say that I am anchored here. Why has it taken so long to be anchored? For refugees, the journey does not end when we arrive. The constant shifting and sudden changes in our lives create a fractured presence and this fracture needs time to heal. I did not know where to start in order to forge the ties of belonging. What I had learned well was how to survive.

Thanks to the passage of time and the safety afforded to me in New Zealand, I have been able to reflect and have come to realise that for me home is but a notion. Home is not the place I am in, not a social group to which I should belong, not a religion in which I must believe, nor one specific ethnicity with which I identify. Home for me is my resilient and wise mother, my noble brother, my loving sisters, my aunt's pure heart, and the thought of my grandmother resting in peace. Home is where one lives in safety and dignity. They say home is where you hang your hat, and I have to say that my blue fedora seems to look just a little more in place each time I put it up on the hook in the hallway of my Auckland flat.

Anna Nidar Gailani
RASNZ Community Health Worker



RASNZ Stories

Aryan's Interpreter Insight

I came to New Zealand as a refugee in 1997 from Kurdistan, Iraq. Life as a refugee is not easy, regardless of which country you come from or where you land. Adopting a new homeland, language and culture is challenging, no matter what your background.

Mangere Refugee Resettlement Center was the starting point of my journey towards a new life. I quickly came to understand the frustrations of not being able to voice my hopes and dreams in the language of my country of resettlement. This motivated me to learn English, my fourth language.

There were so many conflicting demands on me. I was determined to improve myself through education but I was also committed to meeting my promise to care for my elderly parents. My initial qualification in IT was driven by my desire to become a computer geek. But I soon realised my desire to contribute was inspired by interpreting for those who could not express themselves. This motivated me to gain a degree in interpreting and translation.

Almost twenty years after arrival in New Zealand, I still identify with and have compassion for the refugee journey. Working at RASNZ and the Mangere Refugee Resettlement Centre gives me the sense that I can make a difference. Through my work as an interpreter I give hope to refugees – the hope that, through hard work and finding your voice, dreams can become your reality.

Dealan Aryan
RASNZ Interpreter

Sharif's Beautiful Connections

Sometimes things just work out beautifully. In the first intake of Syrian refugees to New Zealand at the end of last year we 'discovered' a young Syrian rapper. His arrival coincided with a concert being organised by Kiwis On Board. This collective of iconic kiwi musicians and performers, including Neil Finn and the Topp Twins, aimed to raise awareness and money for Syrian refugees who were caught up in the European refugee crisis.

RASNZ was keen for the concert organisers to have a context for their event and invited Neil Finn to visit the Mangere Refugee Resettlement Centre. During his walkabout to learn about the resettlement programmes, he met Sharif, 'our rapper'. After a brief conversation via an interpreter and listening to some of his music, Neil invited Sharif to perform with him on stage. In two days' time!

We urgently needed a youngish Arabic interpreter and so contacted a young man who had arrived from Sudan as an asylum seeker five years ago. He was keen to help and a hasty meeting was arranged in Neil's recording studio.

It was nerve-wracking for Sharif who would be rapping over the iconic Crowded House song "Don't Dream It's Over". He had one day to practice.

The finale of the concert was Sharif's performance with Neil. As Neil introduced him, the crowd of 6,000 rose to their feet in appreciation and support. Sharif was an instant celebrity. It was spine-tingling to see them perform together. Tears were shed by many, not least Sharif's proud mother who was sitting in the front row.

It was a night of warmth and goodwill. A night of shared humanity.
A night that will never be forgotten by all those who were involved. Beautiful connections!

Kirsty Robson
RASNZ Administrator



Independent Auditor's Report

To the Members of Refugees as Survivors New Zealand Trust

Report on the financial statements

We have audited the accompanying financial statements on pages 4 to 14 of Refugees as Survivors New Zealand Trust ("the Trust"), which comprise the statement of financial position as at 30 June 2016, and the statement of comprehensive revenue and expenses, statement of changes in equity and cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

The responsibilities of the Board of Trustees' for the financial statements

The Board of Trustees' are responsible for the preparation and fair presentation of these financial statements in accordance with Public Benefit Entity International Public Sector Accounting Standards (Not For Profit) Reduced Disclosure Regime, and for such internal control as the Board of Trustees' determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing (New Zealand). Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making these risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other than in our capacity as auditor we have no relationship with, or interests in the Trust.

Opinion

In our opinion, the financial statements on pages 4 to 14 present fairly, in all material respects, the financial position of the Trust as at 30 June 2016, and its financial performance, and cash flows, for the year then ended in accordance with Public Benefit Entity International Public Sector Accounting Standards (Not For Profit) Reduced Disclosure Regime.

Restriction on use of our report

This report is made solely to the Members, as a collective body. Our audit work has been undertaken so that we might state to the Members, as a collective body, those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Members, as a collective body, for our audit work, for this report or for the opinion we have formed.



Grant Thornton New Zealand Audit Partnership
Auckland, New Zealand
17 October 2016

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Statement of Comprehensive Revenue and Expenses

For the year ended 30 June 2016

	Notes	2016 \$	2015 \$
Revenue			
<u>Revenue from exchange transactions</u>			
Interest, Dividends and Rents		27,066	31,361
		<u>27,066</u>	<u>31,361</u>
<u>Revenue from non-exchange transactions</u>			
Contracts for Service		1,613,744	1,524,237
Grants		798,549	639,530
Donations		34,394	14,139
Miscellaneous Income		-	44,307
		<u>2,446,687</u>	<u>2,222,413</u>
Total revenue		<u>2,473,753</u>	<u>2,253,774</u>
Expenditure			
Employee costs		1,494,881	1,421,678
Facilities and Technology expenses		141,139	138,526
Social enterprise & Scholarship expenses		351,326	400,135
Service delivery expenses		162,213	152,131
Depreciation expense	6	21,100	25,081
Loss on disposal of assets		1,462	-
Travel and Vehicle expenses		48,041	69,574
General expenses		15,925	44,381
Organisation and Management expenses		84,788	66,588
Fundraising expenses		2,032	4,188
Total expenditure		<u>2,342,907</u>	<u>2,322,282</u>
(Deficit)/Surplus for the year		<u>130,846</u>	<u>(68,508)</u>
Other Comprehensive Revenue and Expenses for the year		<u>-</u>	<u>-</u>
Total Comprehensive Revenue and Expenses for the year		<u>130,846</u>	<u>(68,508)</u>

The notes on pages 8-14 form part of and should be read in conjunction with these financial statements

REFUGEES AS SURVIVORS NEW ZEALAND TRUST**Statement of Financial Position**

As at 30 June 2016

	Note	2016 \$	2015 \$
ASSETS			
Current Assets			
Cash at bank		377,188	287,721
Short term deposits		691,059	639,626
Receivables from non-exchange transactions	5	253,088	227,746
Sundry Debtors		9,379	3,184
Prepayments		-	8,742
Total Current Assets		1,330,714	1,148,019
Non-current Assets			
Property, plant and equipment	6	100,568	57,330
Total Non-current Assets		100,568	57,330
Total Assets		1,431,282	1,205,349
LIABILITIES			
Current Liabilities			
Deferred Income		52,004	45,835
Employee entitlements	7	139,455	66,690
Trade and other payables	8	201,128	184,975
Total Liabilities		392,587	297,500
Net Assets		1,038,695	907,849
EQUITY			
Retained Surplus		1,038,695	907,849
Total Equity		1,038,695	907,849

Signed for and on behalf of Refugees As Survivors New Zealand Trust:


 Aussie Malcolm, Chairman
 17-10-16
 Date


 Ann Hood, CEO
 17-10-16
 Date

The notes on pages 8-14 form part of and should be read in conjunction with these financial statements.

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Statement of Changes in Equity

For the year ended 30 June 2016

	Note	Retained Surplus	Total Equity
Balance at 1 July 2014		976,356	976,356
Deficit for the period		(68,508)	(68,508)
Balance at 30 June 2015		<u>907,848</u>	<u>907,848</u>
Balance at 1 July 2015		907,848	907,848
Surplus for the period		130,846	130,846
Balance at 30 June 2016		<u>1,038,694</u>	<u>1,038,694</u>

The notes on pages 8-14 form part of and should be read in conjunction with these financial statements.

REFUGEES AS SURVIVORS NEW ZEALAND TRUST**Statement of Cash Flows****For the year ended 30 June 2016**

	2016	2015
	\$	\$
<u>Cash flows from Operating Activities</u>		
Receipts:		
Non-exchange Transactions		
Contracts for service	1,613,744	1,524,237
Grants	779,375	654,592
Donations	34,394	38,712
Sundry income	-	19,933
Payments:		
Payments to employees	(1,422,116)	(1,433,333)
Payments to suppliers	(804,519)	(851,205)
Net Cash flows from Operating Activities	200,878	(47,064)
<u>Cash flows from Investing Activities</u>		
Receipts:		
Interest received	19,894	28,391
Dividends received	1,380	1,005
Rent received	2,087	2,087
Sale of property, plant and equipment	10,084	391
Payments:		
Purchase of property, plant and equipment	(74,423)	(27,775)
Net Cash Flows from Investing Activities	(40,978)	4,099
<u>Cash flows from Financing Activities</u>		
Purchase of (sale of) Short term deposits	(70,433)	188,807
Net Cash Flows from Financing Activities	(70,433)	188,807
Net Increase in Cash	89,467	145,842
Cash and cash equivalents Balance 1 July	287,721	141,879
Cash and cash equivalents Balance 30 June	377,188	287,721

The notes on pages 8-14 form part of and should be read in conjunction with these financial statements

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements

For the year ended 30 June 2016

1. *Reporting Entity:*

The Financial Statements include the activities of Refugees As Survivors New Zealand Trust.

Refugees As Survivors New Zealand Trust (the Trust) is a charitable trust incorporated under the Charitable Trusts Act 1957 and registered under the Charities Act 2005.

The Trust is the lead mental health agency for all United Nations quota refugees entering New Zealand. It also provides mental health services to convention refugees, family reunification services and assistance to asylum seekers in the greater Auckland region.

The Trust is a public benefit entity as its primary objective is to provide goods or services for community and social benefit, rather than making a financial return. Accordingly, the Trust has designated itself as a not-for-profit public benefit entity (not-for-profit PBE) for the purpose of financial reporting.

These financial statements are for the year ended 30 June 2016, and were authorised for issue by the Board of Trustees on the date listed on page 5.

2. *Basis of Preparation:*

a) Statement of Compliance

The Trust financial statements have been prepared in accordance with New Zealand Generally Accepted Accounting Practice ("NZ GAAP"). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised by the External Reporting Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Trust is a public benefit not-for-profit entity and is eligible to apply Tier 2 Not-For-Profit PBE IPSAS on the basis that it does not have public accountability and it is not defined as large.

The Board of Trustees has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure concessions. This decision results in the Trust not preparing a Statement of Service Performance for both reporting periods.

b) Basis of Measurement

The financial statements have been prepared on a historical cost basis.

c) Presentation Currency

The financial statements are presented in New Zealand dollars, which is the Trust's functional currency, rounded to the nearest dollar.

(d) Change in Accounting Policies

These are the Trust's first financial statements prepared in accordance with Not-For-Profit PBE IPSAS RDR. First-time adoption of PBE standards by entities previously applying NZ IFRS has been applied. The Trust previously reported in accordance with NZ IFRS (PBE) and applied differential reporting concessions. There were impacts on opening equity at 1 July 2014 and 1 July 2015 as a result of adopting these new accounting standards, which have been illustrated in note 15 of the financial statements.

The Trust has adopted the disclosure initiative amendments to PBE IPSAS 1. This has resulted in a number of changes to the format and presentation of the financial statements designed to enhance reader comprehension and disclosure effectiveness.

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

3. *Summary of Accounting Policies*

The significant accounting policies used in the preparation of the financial statements as set out below have been applied consistently to both years presented in the financial statements.

a) *Revenue*

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the Trust and can be reliably measured. Revenue is measured at the fair value of the consideration received.

The following specific recognition criteria must be met before revenue is recognised.

I. *Revenue from non-exchange transactions*

i) *Contracts for Service:* Revenue from the Counties Manukau District Health Board (CMDHB) is recognised as the service is provided by reference to the date of completion. These were completed by balance date and no deferred income is recorded.

ii) *Donations:* Donations are recognised as revenue upon receipt and include donations from the general public, donations received for a specific programme or service or donations in-kind.

iii) *Grant Revenue:* Grant revenue includes grants given by the United Nations, Ministry of Business, Innovation & Employment (MBIE), Ministry of Health, Ministry of Education, Ministry of Social Development in addition to Foundation North, Lottery Grants Board, Malcolm Pacific, Robert Jones Holdings and other charitable organisations, philanthropic organisations and businesses. Grant revenue is recognised when the conditions attached to the grant have been complied with. Where there are unfulfilled conditions attaching to the grant, the amount relating to the unfulfilled condition is recognised as a liability and released to revenue as the conditions are fulfilled.

II. *Revenue from exchange transactions*

i) *Interest Revenue:* Interest is recognised as it accrues, using the effective interest method.

b) *Financial instruments*

i) *Financial Assets:* Financial assets within the scope of NFP PBE IPSAS 29 *Financial Instruments: Recognition and Measurement* are classified as financial assets, loans and receivables, held-to-maturity investments. The classifications of the financial assets are determined at initial recognition.

The category determines subsequent measurement and whether any resulting income and expense is recognised in surplus or deficit or in other comprehensive revenue and expenses. The Trust's financial assets are classified as financial assets; loans; and receivables. The Trust's financial assets include: cash and cash equivalents, short-term deposits, receivables from non-exchange transactions.

All financial assets except for those at fair value through surplus or deficit are subject to review for impairment at least at each reporting date. Financial assets are impaired when there is any objective evidence that a financial asset or group of financial assets is impaired.

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

3. Summary of Accounting Policies (continued)

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method, less any allowance for impairment. The Trust's cash and cash equivalents and receivables for non-exchange transactions fall into this category of financial instruments.

ii) Impairment of financial assets: The Trust assesses at the end of each reporting date whether there is objective evidence that a financial asset or a group of financial assets is impaired. A financial asset or a group of financial assets is impaired and impairment losses are incurred if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a "loss event") and that loss event has an impact on the estimated cash flows of the financial assets that can be reliably estimated.

For financial assets carried at amortised cost, if there is objective evidence that an impairment loss on loans and receivables carried at amortised cost has been incurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of the estimated future cash flows discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account. The amount of the loss is recognised in the surplus or deficit for the reporting period.

iii) Financial Liabilities: The Trust's financial liabilities include trade and other payables, and employee entitlements. All financial liabilities are initially recognised at fair value (plus transaction cost for financial liabilities not at fair value through surplus or deficit) and are measured subsequently at amortised cost using the effective interest method except for financial liabilities at fair value through surplus or deficit.

c) Cash and Cash equivalents

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

d) Property, Plant and Equipment

Property, plant and equipment is measured at cost less accumulated depreciation. Cost includes items directly attributable to the acquisition of an asset which has future economic benefits and where the cost or fair value of the item can be measured reliably. Where an asset is acquired at no cost, or for a nominal cost, it is recognised at fair value as at the date of acquisition.

Depreciation is charged on a diminishing value basis over the useful life of the asset. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life. The useful lives of major classes of assets have been estimated as follows:

Computer Equipment	2 - 3 years
Furniture and Equipment	2 - 12 years
Motor Vehicles	3 - 4 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

3. Summary of Accounting Policies (continued)

e) Use of estimates and judgements:

The preparation of the financial statements in conformity with PBE Accounting Standards Tier 2 requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates. No significant judgements or estimates have been used in preparing these financial statements.

f) Income Taxes

The Trust is a registered charity with the Charities Services and has charitable status with the Inland Revenue so is not liable for income tax, under the Income Tax Act 2007.

g) Other Taxes

All items in the financial statements are stated exclusive of GST, except for receivables and payables, which are stated on a GST inclusive basis. The net amount of GST recoverable from, or payable to, the Inland Revenue is included as part of receivables or payables in the Statement of Financial Position. The net GST paid to, or received from the Inland Revenue, including the GST relating to investing and financing activities, is classified as an operating cash flow in the Statement of Cash Flows.

h) Leases

Payments on operating lease agreements, where the lessor retains substantially the risk and rewards of ownership of an asset, are recognised as an expense on a straight-line basis over the term of the lease.

i) Employer Entitlements

Liabilities for wages and salaries and annual leave are recognised in surplus or deficit during the period in which the employee rendered the services, and are generally expected to be settled within 12 months of the balance date. The liabilities for these short-term benefits are measured at the amounts expected to be paid. Sick leave is recognised as an expense when the leave is taken and is measured at the rates paid.

4. Receivables from exchange transactions

There were no receivables from exchange transactions as at period end.

Receivables from non-exchange transactions

	2016	2015
	\$	\$
Trade debtors	253,590	173,829
Prepayments	(502)	53,917
	<u>253,088</u>	<u>127,746</u>

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

6. Property, plant and equipment

	Computer Hardware	Furniture and Equipment	Motor Vehicles	Total
<u>Cost or valuation</u>				
As at 30 June 2015	106,399	71,026	51,726	229,151
Additions	41,969	20,062	12,391	74,422
Disposals	(51,920)	(41,202)	(5,778)	(98,900)
As at 30 June 2016	96,448	49,886	58,339	204,673
<u>Depreciation</u>				
As at 30 June 2015	88,074	49,630	34,113	171,817
Depreciation	8,916	5,177	7,007	21,100
Depreciation on Disposals	(47,451)	(36,035)	(5,326)	(88,812)
As at 30 June 2016	49,539	18,772	35,794	104,105
<u>Net book values</u>				
As at 30 June 2015	18,325	21,396	17,613	57,334
As at 30 June 2016	46,909	31,114	22,545	100,568

7. Employee entitlements:

	2016	2015
	\$	\$
Wages and Salaries	47,748	-
Annual leave provision	62,061	40,847
Other employee benefits	29,646	25,843
	139,455	66,690

8. Trade and other payables

	2016	2015
	\$	\$
Trade Payables	123,054	87,020
Accruals	15,600	51,208
GST Liability	62,474	46,746
	201,128	184,974

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

9. Categories of financial assets and liabilities

The carrying amounts of financial instruments presented in the statement of Financial Position relate to the following categories of assets and liabilities:

<i>Financial Assets</i>	2016	2015
	\$	\$
Cash at bank	377,188	287,721
Short term deposits	691,059	620,626
Receivables from non-exchange transactions	253,088	227,746
	1,321,335	1,136,093
 <i>Financial Liabilities</i>	 2016	 2015
	\$	\$
Employee entitlements	139,435	66,690
Trade and other payables	138,634	138,228
	278,109	204,918

10. a) Related parties

There were no material related party transactions during the financial year.

b) Key Management Personnel

Key management personnel as defined by PBE IPSAS 20 *Related Party Disclosures*, are the members of the governing body which include the Board of Trustees, the Chief Executive Officer, Communities Manager, Clinical and Operations Manager and Administration Manager, which together constitutes the governing body of the Trust. No Remuneration is paid to members of the Board of Trustees. The aggregate remuneration of key management personnel and the number of individuals, determined on a full-time equivalent basis is as follows:

	Number of personnel	2016	2015
		\$	\$
Remuneration and other benefits:			
Senior Management	3.5	275,811	270,542

11. Leases

	2016	2015
	\$	\$
Up to one year	36,784	27,924
One to five years	11,503	-
Total Operating Leases	48,287	27,924

The total lease expense for the year was \$36,581 (2015: \$36,134)

REFUGEES AS SURVIVORS NEW ZEALAND TRUST

Notes to the Financial Statements (continued)

For the year ended 30 June 2016

12. Contingencies

There are no significant contingent liabilities or contingent assets at the reporting date (2015 nil).

13. Capital Commitments

There are no capital commitments at the reporting date (2015 nil).

14. Subsequent Events

There were no significant events subsequent to reporting date that would affect these financial statements.

15. Explanation of the transition to PBE IPSAS

The Trust financial statements for the year ended 30 June 2016 are the first annual financial statements prepared in accordance with PBE IPSAS. The Trust has applied PBE FRS 47 *"First-time adoption of PBE standards by entities other than those previously applying NZ IFRSs"* in preparing these financial statements.

The Trust transition date is 1 July 2014 and it has prepared its opening PBE IPSAS Statement of Financial Position as at that date.

Reconciliation of Net Assets

	2015	2014
	\$	\$
Balance as at 30 June under previous NZ FRS	895,877	710,143
Deferred Income Adjustment	11,972	266,213
Net Assets as at 30 June under PBE IPSAS	907,849	976,356

On transition to PBE IPSAS revenue from non-exchange contracts is recognised when the conditions attached to the grant or donation have been complied with. The adjustment to deferred income represents a release of deferred income to revenue as the grant conditions have been fulfilled, or because on further review of the grant contracts, no conditions were attached.

Thank You



MANATŪ HAUORA

