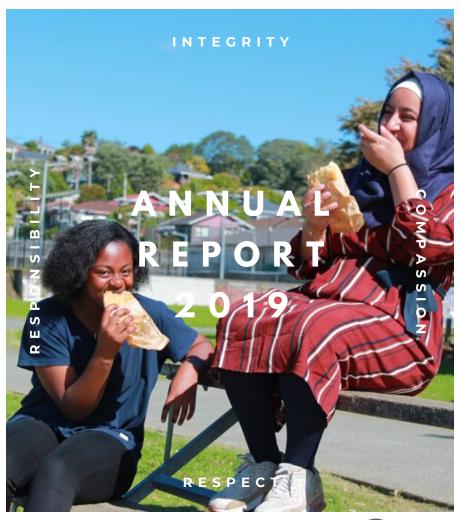
RASNZ

REFUGEE HEALTH & WELLBEING





Our People

Patron

Helen Clark

Board of Trustees

James Hassall - Chair Jenni Broom Penny Hartill Jay Marlowe Judith Mukakayange Theresa Stratton Ben Trieu James Usmar Dr Tony Wansbrough

Management Team

Dr Ann Hood - CEO Kate Brady Kean - Clinical Director Aklilu Hibtit - Cultural Director Mackenzie Koppel - Fundraising & Communications Manager Joyce Wei Liu - Business Manager

Independent Auditor

UHY Haines Norton (Auckland) Limited Chartered Accountants

Contact Information

MRRC Clinical

251 Massey Road Mangere East, Auckland 2024 +64 9 270 0870

Community Clinical

173 Captain Springs Road Onehunga, Auckland 1061 +64 9 620 7224

RASNZ Youth

1222A Dominion Road Mt Roskill, Auckland 1041 +64 9 270 0870

Our Purpose

Mission

Refugees and people from related backgrounds will have access to quality, culturally responsive health services to assist positive resettlement in New Zealand

Values

Integrity Compassion Respect Responsibility

Strategic Objectives

- To provide specialist mental health support for all quota refugees at Mangere Refugee Resettlement Centre
- To provide specialist mental health and community support for people from a refugee background in Auckland
- To provide training and consultation nationally
- To advocate for refugee rights

Strategic Priorities

Service Provision

RASNZ will meet the mental health and wellbeing needs of people from refugee backgrounds.

Sustainability

RASNZ will ensure it is a sustainable organisation by securing appropriate funding, valuing & supporting staff and ensuring infrastructure meets current and future service requirements.

Capacity Building

RASNZ will build capacity in staff, refugee background communities and mainstream service providers.

Collaboration

RASNZ will work collaboratively to build strategic relationships and partnerships which enable efficient and effective service provision.

Advocacy

RASNZ will advocate to support the provision of mental health and wellbeing services, address stigma and discrimination and ensure refugee-related issues are on the national agenda.

Chair's Report

"To be called a refugee is the opposite of an insult; it is a badge of strength, courage, and victory."

- Tennessee Office for Refugees

The Farewell Celebration for an intake of refugees held at the Mangere Refugee Resettlement Centre on 20 June 2019 was special for many reasons. For one, it was attended by the Prime Minister, Jacinda Adern. While she was there, she unveiled a plaque commemorating those who had lost their lives in the 15 March 2019 mosque shootings in Christchurch.

Those events left many feeling as if New Zealand had changed irrevocably. And maybe it has. However, the celebration at the Centre was a reminder of the ability of people to overcome challenges and to look forward to the future. Perhaps no greater expression of that was when 30 or so children from many different backgrounds went up on to the dais and sang songs for the Prime Minister in a language that was not their own.

The quote above comes from an unlikely source but for me sums up what I saw in the faces of those children. While their strength might fluctuate, their courage continue to be tested and their victories small, hearing those songs cemented my pride in being the Chair of Refugees as Survivors New Zealand. Knowing that RASNZ is making a positive difference in their lives was hugely satisfying.

I am fortunate to work with board members who are all dedicated to helping the organisation and the refugee communities it serves. The CEO, Dr Ann Hood, continues to provide outstanding leadership to her team of amazing professionals, without whom there would be no RASNZ. On behalf of the Board, I would like to acknowledge their ongoing efforts and give them the Board's heartfelt thanks.

As a not-for-profit organisation, the continuing support of our various funders, contributors and donors remains vital to RASNZ's sustainability. That support is never taken for granted and is greatly appreciated. The organisation is lean, overheads are kept to a minimum and all funding goes towards providing our services to the refugee background communities we serve.

Over the past few months, the Board has worked to develop a new strategic plan for the next 3 years. Our plan is guided by our mission statement:

"People from refugee backgrounds will have access to quality, culturally responsive mental health and wellbeing support to assist positive resettlement in New Zealand."

Our strategic objectives for the years ahead are:

- To provide specialist mental health support for all quota refugees at Mangere Refugee Resettlement Centre
- To provide specialist mental health and community support for people from a refugee background in Auckland
- To provide training and consultation nationally
- To advocate for refugee rights

The organisation, unique among the providers of support to the refugee communities, is well respected. By continuing to focus on its mission, RASNZ will have another fulfilling year ahead.

James Hassall RASNZ Chairman



CEO's Report

The unique work undertaken by RASNZ has never been more important. The two areas that are the basis of all we do, working with people from refugee backgrounds and mental health, are key issues both internationally and nationally. Internationally, the number of people seeking refuge continues to increase. The most recent UNHCR statistics estimate that there are 25.9 million refugees, half of whom are under the age of 18. In the last year, only 92,400 of this group were safely resettled. Sadly, at the same time that more people are seeking asylum, the number of countries accepting refugees has declined. RASNZ applauds the Government's decision to increase our quota to 1500 from July 2020.

Nationally, mental health is an increasingly high-profile issue. RASNZ is only one of two services in New Zealand that provide specialist mental health and wellbeing support for people from refugee backgrounds. With the increase in all categories of refugees arriving in New Zealand and an increase in the number of resettlement locations, it is my hope that through the Wellbeing Budget, the Government will recognise the importance of providing culturally appropriate, trauma informed services to refugee communities throughout New Zealand.

The shocking attacks on the two Christchurch mosques shattered our image as a tolerant, inclusive, multicultural society and highlighted the negative impact of discrimination. This tragedy is a wake-up call for all New Zealanders to challenge the root causes of prejudice and the structures that allow oppression and inequality to thrive. We must not remain silent.

RASNZ is proud to champion an integrated clinical-community approach to supporting individuals, families and communities, both in the work we do within our own services, as well as in partnership with other service providers within the health, social and community sectors. Our work is made possible through the generous support of our funders, volunteers and donors. Thank you all for giving us the opportunity to support people in their resettlement journey.

2019 has seen an increase in the number of referrals to all areas of our service, alongside exciting developments in our service reach. Highlights include: The appointment of new Clinical Team Leaders - Sue Petrie moved from the Mangere Team to the Community Clinical Team and Vinnie Valdez has taken over the reins at Mangere. We are delighted to have appointed our first Community Social Workers, Dulani Abeysinghe and Sasha Misur. By focusing on the social needs of our clients, they are making a positive difference for both clinicians and clients.

In July, we celebrated the launch of our Advisory Board. The Board was established to provide cultural consultation, identification of community issues and feedback to ensure our services meet the needs of resettled communities.

The calibre of our Board Members is exceptional. We are fortunate to have the experience and skill of seven members representing a range of communities.

RASNZ's reach continues to grow in a variety of ways: Within a day of the mosque attacks, some of our team members were engaged in supporting families and agencies in Christchurch. Our Family Service has continued to facilitate Triple P Parenting Programs in communities across New Zealand. In Auckland, our Youth Programs, Community Empowerment Groups, Sewing and Craft Groups, Yoga Group and Men's Connect Group provide a sense of inclusion and belonging for participants. Our Engagement Coordinator has brought an amazing number of different groups to perform and play with residents at MRRC. And over 700 people have attended our training workshops nationally.

Collaboration within our small sector is essential and I am delighted to report that 2019 has seen an uplift in the number of projects that services have undertaken together. A focus has been on building a more inclusive New Zealand and there have been a number of hui to debate what we can do to make a difference. A consortium of youth teams is working together to up-skill young people on how to stand up to racism.

On World Refugee Day, the RASNZ Comedy Gala brought together sector services, the wider community, clients and corporate supporters for a fun night out. Twelve comedians donated their time and talent to help us raise our profile as well as funds for our community work.

These achievements would not be possible without the dedication of our exceptional staff. I am proud and privileged to work alongside wonderful people whose unwavering commitment and passion is humbling and inspiring. Every day, without exception, individuals and teams bring their energy and enthusiasm to make a positive difference to our clients. I would like to acknowledge the support and guidance of our Board of Trustees. We are very fortunate to have the benefit of their many skills and their commitment to the aspirations of RASNZ.

On behalf of RASNZ, thank you to all who believe in us and support our work to ensure positive resettlement outcomes for people from refugee backgrounds in New Zealand

Dr Ann Hood RASNZ CEO





MRRC CLINICAL

The RASNZ Mangere Team is a specialist team of psychologists, psychotherapists, counsellors, body therapists and psychiatrists based at the Mangere Refugee Resettlement Centre (MRRC). This team is supported by interpreters and crosscultural facilitators to provide initial assessment, brief therapeutic interventions and group psychoeducation to all refugees arriving in New Zealand through the national quota program. Support is also provided for asylum seekers who are detained at MRRC.

In the last year, 1,007 quota refugees have been resettled in New Zealand.

The largest numbers are from Myanmar (240), Colombia (184), Syria (155) and Afghanistan (105). The number of people seeking asylum in New Zealand is at its highest point in 15 years with 510 people from 60 nationalities applying to settle here.

The March terror attacks had a significant impact on staff and residents at the centre. Newly arrived families had to deal with the fact that New Zealand was not as safe as they might have hoped and staff coped with a the new reality of a strong police presence and an increase in security measures.



1,009



44 ethnicities



59% received clinical mental health support



33% received body therapy



COMMUNITY CLINICAL

The RASNZ Community Clinical Team meet the social needs of our clients. provides holistic mental health and wellbeing support to people from refugee backgrounds throughout Auckland. This free service provides one to one counselling, body therapy and psychosocial support groups for people at any stage in their resettlement journey.

A key focus for 2019 has been the integration of our clinical and community services to ensure that clients have access to cultural support and the full range of RASNZ services. We are delighted to have been able to employ two new social workers who enable us to better

Collaboration and consultation with external services continues to be an important part of our outreach. Strengthening stakeholder relationships helps us to meet the growing need for our support.

This year the team has worked closely with the Refugee Status Branch, contributing to the development of mental health guidelines for the claimant process and to support clients through their interviews.



809 hours on the road visiting clients



100% received psychology/ counselling support



29% received psychiatry support



29% received body therapy



FAMILY SERVICE

The RASNZ Family Service works with parents, grandparents and wider whānau from a refugee background, offering parenting discussion groups, wrap around family support and liaison with social and education services

The Family Service is based on a community empowerment model whereby local facilitators run groups for their own community. This year 4 new facilitators have completed their Triple P training.

In Auckland, the Family Service has supported families from the Eritrean,

Burmese, Central African, Tamil/Sri Lankan and Assyrian/Chaldean communities.

The team is now working across Aotearoa to deliver programs in all refugee resettlement locations.

The program has been thoroughly evaluated and feedback shows a significantly greater intergenerational and extended family involvement, an increase in shared parenting as well as calmer family interactions.



3**7** parenting discussion groups



397 discussion group attendees



RASNZ Youth exists to engage, empower and support young people from refugee backgrounds to thrive as kiwis. This year's School Holiday Program provided the opportunity for participants to visit a marae and Ecomatters, to take part in activities organised by Mixit, the Auckland Philharmonic Orchestra. Red Cross and Auckland Cricket. The Mothers & Daughters Group enjoyed folk dancing, yoga and self-defense classes. The Pizza Ponder group for teens engaged in a variety of soulsearching topical issues and The Tech Support Group made regular visits to Selwyn Oaks Aged Care to help residents use their smart phones and

YOUTH SERVICE

tablets. Our third Youth Leadership Forum, based at an outdoor adventure camp, was co-designed by youth around the theme of Discovery. Several young people also received scholarships to attend the Aotearoa Youth Declaration Conference, Outward Bound and a place on the Spirit of Adventure.

Auckland-based organizations which provide youth services have established a Youth Consortium to encourage collaboration and reduce duplication. An important focus has been on providing resources for young people to stand up to racism and discrimination.





5 - 25 age range of youth



22 ethnicities



40 sports sessions



CROSS-CULTURAL FACILITATORS

RASNZ's cross cultural facilitators represent Burmese, Afghan, Somali, Assyrian, Burundian, Colombian, Eritrean and Rohingya communities. Facilitators work alongside clinical staff, providing cultural advice and support. At MRRC they facilitate health workshops for newly arrived families. Sessions include information on the New Zealand health system, as well as an introduction to the importance of physical, emotional, spiritual and family/social aspects of health. In the community, the team facilitate empowerment groups for adults from their respective communities. Weekly craft, sewing and quilting groups provide a very

valuable opportunity for women to socialize, share their knowledge and skills and learn more about living in Aotearoa. The Computer in Homes Program provides families with school-aged children training in using computers, the internet and email. This year, 15 families graduated and became the owners of their own personal laptop.

Our cross-cultural facilitators create a vital bridge between our clinical and community services. They are always on call for their community and everyday go above and beyond their core work.



168 empowerment group sessions



15 Computer in Homes graduates



ENGAGEMENT & ADVOCACY

This year saw RASNZ build and strengthen new relationships through training workshops and thriving community partnerships.

In September, we hosted our first community-focused training session, aimed at helping members of the public gain a greater understanding of the refugee journey. These workshops are now a regular fixture on our advocacy calendar. Several key partnerships were developed this year as well. KPMG, Westpac, ANZ & Fuji Xerox all supported us through team volunteering initiatives, while Manukau United Football Club, Creative Fibre and local schools

provided fun activities for whānau residing at MRRC.

RASNZ is actively working alongside local schools to provide speaking engagements, activities and opportunities for primary, intermediate and secondary students to actively welcome newly-arrived refugees.

In an effort to positively inform public perception of refugees and asylum seekers, RASNZ promotes stories about refugee background kiwis that inspire, inform and challenge negative stereotypes.





13 public events & speaking engagements



22 sports sessions at MRRC



interviews across radio, TV, print media & online



RESEARCH & TRAINING

Capacity building through research and training are an important aspect of RASNZ's work. We aim to support the development of culturally appropriate, trauma informed services throughout New Zealand and to provide ongoing consultation and support to refugee sector and mainstream services that work with people from refugee backgrounds.

Over the last year, RASNZ staff have delivered training workshops, lectures, professional development and conference presentations to over 700 people nationally. Audiences include health, education and social service providers and students,

professional groups, government departments, volunteers and members of the public.

RASNZ is regularly asked to provide support for research projects relating to refugee issues. This year, two of our own staff have completed their master's degrees on topics relating to refugee resettlement. In March, 8 RASNZ staff members presented at the FAASST Australian and New Zealand Refugee Trauma Recovery in Resettlement Conference in Brisbane. Our CEO was a keynote speaker and clinicians spoke on their areas of expertise.



700+ attendees

8 cities nation-wide



*Name has been changed to protect privacy.

SIR ROBERT JONES SCHOLARSHIP

The Sir Robert Jones Refugee
Daughters' Scholarship covers tertiary
tuition costs for a select group of
young women from refugee
backgrounds each year. We are very
proud of the students who graduated
this year in fields as diverse as:
Information Systems and
Management, Anthropology, Nursing,
Marketing, Architecture, Social Work,
Science & Technology, Food Science
& Nutrition, Occupational Therapy,
Psychology, International Business,
and Management.

Half of these students are matched with volunteer mentors from the wider community in Auckland, Wellington and Palmerston North.

After more than four years of dedicated voluntary service, RASNZ is farewelling Irena Madjar from her role as Mentor Coordinator. Irena has gone above and beyond in this role, not only selecting and matching students and mentors but being the "go-to" person in many students' hour of need.

RASNZ cannot thank Irena enough for her commitment and generosity to supporting the academic journeys of scholars around the country.



60 scholarship recipients currently studying



11 New Zealand tertiary institutions



OUR SUPPORTERS

RASNZ's work would not be possible without the generosity and support of the wider community.

This year marked a 33% growth in the number of people registered on our donor database, as well as a significant increase in the number of people engaged with us on social media.

On World Refugee Day in June, we hosted our first major event, the RASNZ Comedy Gala. This evening was designed as both a fundraising and advocacy initiative. The RASNZ Comedy Gala raised more than \$15.000 towards our work with

refugee background youth and generated significant media coverage.

RASNZ has actively engaged with local primary, intermediate and secondary schools this year in order to support learners' understanding of the refugee journey. A key component of this has included student-led fundraisers, as well as students designing "welcome" cards and posters for MRRC.

Thank you to everyone who has supported RASNZ's work with refugee background whānau in 2019.



902 registered donors



7,416 social media followers

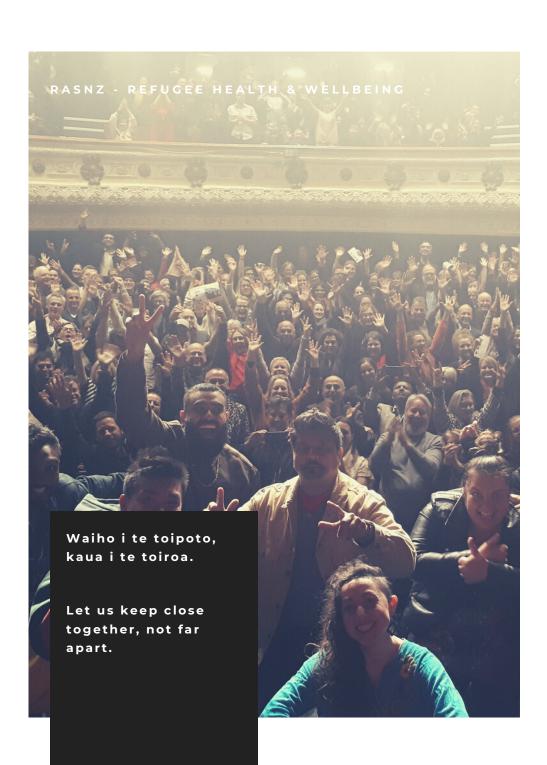


16 funding partners



\$15,400 raised at the RASNZ Comedy Gala





OUR FUNDERS

CONTRACT FUNDING

Counties Manukau District Health Board Ministry of Education Ministry of Health

GRANT FUNDING

ANSTISS-GARLAND
CHARITABLE TRUST
ANZ Staff Foundation
Basil Bellhouse Charitable
Trust
Foundation North
JR McKenzie Trust
Lottery Grants Board
The Office of Ethnic
Communities
SkyCity Auckland Community
Trust
The Trusts Community
Foundation
UNHCR

SPONSORSHIP

Malcolm Pacific Immigration RJH SC Johnson Greg and Janie Loveridge

PRO-BONO SUPPORT

Simpson Grierson



BUSINESS DIRECTORY FOR THE YEAR ENDED 30 JUNE 2019

YEAR OF COMMENCEMENT
1995

ADDRESS

- MRRC: 251 Massey Rd, Mangere East
- Community Clinical: L2 173 Captain Springs Rd, Onehunga
- RASNZ Youth: 1222A Dominion Rd, Mt Roskill

PRINCIPAL BUSINESS

Providing people from refuge backgrounds with quality, holistic, culturally responsive mental health and wellbeing services to assist with positive resettlement in New Zealand

BANKER

BNZ

AUDITOR

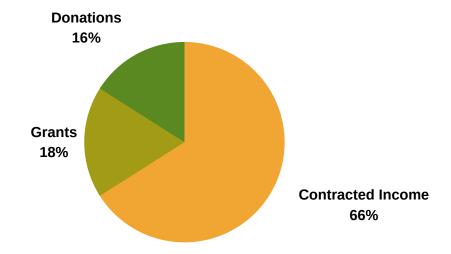
UHY Haines Norton (Auckland) Ltd

CHARITIES COMMISSION REGISTRATION NUMBER CC20149

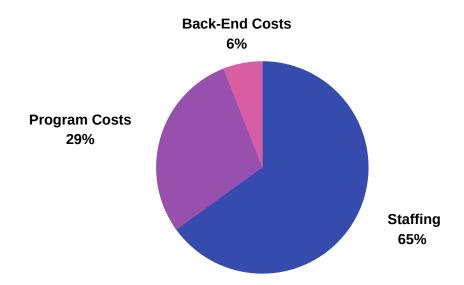
SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2019

The following financial statements are Refugees as Survivors New Zealand Trust's summary financial statements. Our full financial statements are filed with Charity Services and will be made available at the 2019 Annual General Meeting.

INCOME



EXPENDITURE



SUMMARY OF COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR ENDED JUNE 30 2019

REVENUE

GROUP	NOTES	2019 \$	2018 \$
Contracts for Service		2,010,554	1,846,926
Grants		540,955	565,870
Donations		457,421	329,125
Revenue from Exchange Transactions (Interest, Dividends, Rents and Training Programme)		61,537	34,591
Total Revenue		3,070,467	2,776,512

EXPENDITURE

GROUP	2019	2018
Employee Costs	1,962,500	1,829,959
Facilities & Technology	156,365	166,406
Social Enterprise & Scholarship	482,127	410,773
Service Delivery	210,944	207,192
Depreciation	46,979	43,145
(Profit)/Loss on Disposal of Assets	(3,344)	4,219
Travel & Vehicle Costs	28,733	48,446
General Expenses	34,454	30,590
Organisation & Management	66,264	94,114
Fundraising	12,242	6,470
TOTAL EXPENDITURE	2,997,264	2,841,314

SUMMARY OF FINANCIAL POSITION AS AT 30 JUNE 2019

ASSETS	2019	2018
Current Assets		
Cash at Bank	523,001	583,317
Short Term Deposits	1,037,575	711,809
Receivables from Non- Exchange Transactions	235,387	205,742
Sundry Debtors	4,398	5,735
Prepayments		-
TOTAL CURRENT ASSETS	1,800,361	1,506,603
Non-Current Assets		
Property, Plant & Equipment	125,729	129,476
TOTAL NON- CURRENT ASSETS	125,279	129,476
TOTAL ASSETS	1,926,090	1,636,079

SUMMARY OF FINANCIAL POSITION CONT.

LIABILITIES	2019	2018
Current Liabilities		
Deferred Income	263,442	111,187
Employee Entitlements	194,345	166,505
Trade & Other Payables	179,899	143,186
TOTAL LIABILITIES	637,686	420,878
TOTAL LIABILITIES NET ASSETS	637,686	420,878 1,215,201
NET ASSETS		

SUMMARY OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2019

GROUP	RETAINED SURPLUS	TOTAL EQUITY
Balance at 1 July 2017	1,280,003	1,280,003
Deficit for the year	(64,802)	(64,802)
Balance at 30 June 2018	1,215,201	1,215,201
Balance at 1 July 2018	1,215,201	1,215,201
Surplus for the year	73,203	73,203
BALANCE AT 30 JUNE 2019	1,288,404	1,288,404



UHY Haines Norton (Auckland) Limited

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INDEPENDENT AUDITOR'S REPORT

To the Trustees of Refugees As Survivors New Zealand Trust

Opinion

We have audited the financial statements of Refugees As Survivors New Zealand Trust ("the Trust") on pages 4 to 14, which comprises the statement of financial position as at 30 June 2019 and the statement of comprehensive revenue and expenses, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statements on pages 4 to 14 present fairly, in all material respects, the financial position of the Trust as at 30 June 2019 and its financial performance and its cash flows for the year then ended, in accordance with Public Benefit Entity International Public Sector Accounting Standards (Not For Profit) Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described below in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Trust in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have also performed the compliance audit with the requirements of United Nations Voluntary Fund for Victims of Torture. We have no other relationships with, or interests in the Trust.

Restriction on Responsibility

This report is made solely to the trustees, as a collective body. Our audit work has been undertaken so that we might state to the trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the trustees, as a collective body, for our audit work, for this report, or for the opinions we have formed.

Board of Trustees' Responsibility for the Financial Statements

The Board of Trustees are responsible on behalf of the Trust for the preparation and fair presentation of the financial statements in accordance with Public Benefit Entity International Public Sector Accounting Standards (PBE IPSAS) Reduced Disclosure Regime and for such internal control as the Board of Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

2



In preparing the financial statements, the Board of Trustees are responsible on behalf of the Trust for assessing the Trust's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the Trust or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of the auditor's responsibilities for the audit of the financial statements is located at the XRB's website at http://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-8/

UHJ Hames Nonton (Auckland) Comited

UHY Haines Norton (Auckland) Limited Chartered Accountants Auckland, New Zealand 4th October 2019

Date

www.rasnz.co.nz







