

RASNZ ANNUAL REPORT

2023/24



OUR PEOPLE

Patron

Helen Clark

Board of Trustees

James Hassall - Chair
Ali Haidari - Secretary
Sheryl Lane - Treasurer
Husain Al-Badry
James Ibell-Roberts
Judith Mukakayange
Katrina Lenzie-Smith
Rodrigo Romalho
Manoj Ragupathy

Leadership Team

Sharron Ward - CEO
Lynda Crisford - Clinical Director
Joyce Wei Liu - Chief Business Officer
Aklilu Hibtit - Cultural Director
Annette Mortensen - Training & Development Manager

Independent Auditor

BDO Tauranga
Level 1, 525 Cameron Road
Tauranga 3110

Business Location

251 Massey Road
Mangere East
Auckland 2024
+64 9 270 0870

Mobile Clinical, Community & Youth

Level 2, 173 Captain Springs Road
Onehunga
Auckland 1061
+64 9 620 2252



OUR PURPOSE



Our Vision

That all former refugees and asylum seekers have access to integrated, culturally informed mental health and wellbeing services.



Our Mission

To provide holistic, culturally informed mental health and wellbeing services to promote a positive environment for refugee background people to thrive in Aotearoa.



Our Values

PONO - Integrity
 AROHA - Compassion
 WHAKAMIHA - Respect
 TAKOHANGA - Responsibility

Guiding Principles

- RASNZ promotes programmes and policies that respect and advance the health, wellbeing and human rights of people from refugee backgrounds
- Respects and preserve the dignity of all people who access and use the service
- Undertakes all services within a professional, ethical, and empowering framework
- Supports health promotion and prevention as an integral part of holistic health care
- Empowers refugee communities through knowledge and capacity building
- We affirm our commitment to Te Tiriti o Waitangi as New Zealand's founding document
- We respect Kaupapa Māori principles and use the Te Whare Tapa Whā approach to health service provision

What differentiates us from similar organisations

Our unique value proposition is that we provide:

- Specialist skills in refugee mental health
- Language and culture matched services
- A culturally appropriate approach to well being
- A holistic approach to health service provision using the Te Whare Tapa Whā principles
- A trauma informed approach to capacity and capability building
- Culturally appropriate training and education programmes
- Community leadership with staff who have lived experience including a community advisory board
- End to end service delivery from offshore to resettlement locations
- Working as a catalyst to enable support for co-providers
- Sector workforce development for those supporting refugees

Strategic Priorities



STRATEGIC PRIORITY AREAS AND OUTCOMES

1. Service Delivery

RASNZ delivers culturally responsive, quality, client-led clinical and community services to meet the mental health and wellbeing needs of clients and communities.

Outcomes

- Improved mental health and wellbeing
- Stronger families and communities
- Better settlement outcomes

Goals

- To ensure services provided are evidence-based and of the highest standard
- Ongoing development of holistic model of care
- To develop new and innovative approaches to working with clients
- To ensure reporting systems are useful and maintain the reputation of RASNZ
- To establish a community-based child and adolescent service
- To engage in research which improves the efficacy of services delivered

Outcomes

- RASNZ staff develop core skills and cultural competencies to improve clients' health and wellbeing
- Refugee background communities participate in and contribute to decision making and the development and delivery of services
- Mainstream services develop policies and provide services that are appropriate for and supportive of people from refugee backgrounds
- Implement new service delivery opportunities such as national telehealth services, national training programmes, and a regional RASNZ Youth Services

Goals

- That all staff are appropriately qualified, skilled, and able to work at the top of their scope
- To provide culturally responsive practice to meet the needs of the changing composition of the refugee population
- To enhance the professionalism of our interpreting service
- To provide capacity building for mainstream service providers who work with refugee clients
- To actively engage refugee communities in all aspects of RASNZ services and programme
- To expand the reach of RASNZ's services beyond Auckland using remote technology

2. Capability

RASNZ builds the capability in refugee communities and mainstream service providers to promote the mental health and wellbeing of people from refugee backgrounds.

3. Collaboration

RASNZ has strategic relationships and partnerships which ensure service provision is efficient and effective.

Outcomes

- RASNZ has effective strategic relationships in the government, non-government and private sectors
- RASNZ has collaborative relationships with refugee sector services at local, national and international levels
- RASNZ uses a partnership approach and actively supports network development between health, education, community and social services

Goals

- To actively strengthen relationships with government and non-government sectors to promote the welfare of refugees
- To be a contributing and constructive member of refugee coalitions which advocate for the rights of refugees
- To engage with mainstream service providers to ensure the best possible outcomes for former refugee clients
- To advocate for refugee mental health and wellbeing

Outcomes

- Innovative programmes are developed and piloted to meet the changing needs of our clients
- RASNZ uses social media to promote services and to connect with clients
- RASNZ staff are competent users of information management and software systems
- RASNZ is able to deliver services and workforce development online

Goals

- To ensure all programmes and services provide up-to-date, relevant, and helpful information and support
- To have the information and computer technology and skills for future service delivery
- RASNZ staff have appropriate computer and digital skills to work to a high standard of professional competence

4. Innovation

RASNZ works in ways that are innovative and take advantage of new technologies.

5. Financial Sustainability

RASNZ is financially sustainable and appropriately funded to deliver professional, high quality, culturally responsive mental health and wellbeing services to refugees and people from related backgrounds.

Outcomes

- RASNZ meets its contractual obligations to the Te Whatu Ora - Health New Zealand other government agencies and philanthropic funders
- RASNZ is financially able to deliver effective services

Goals

- To grow existing sources of income
- To develop new sources of income
- To ensure funding is aligned with all services offered

CHAIR'S REPORT

The world is continuing to produce refugees at an alarming rate. According to the UNHCR the number has tripled over the last decade. Aotearoa / New Zealand's refugee quota is small by comparison but what is important is that as a country we continue to play our part as a member of the international community in responding to the refugee crisis.

In accepting refugees into Aotearoa / New Zealand, it is important that as a country we give now former refugees the best start at a new life. I am proud to be associated with Refugees as Survivors New Zealand for the role this organisation performs in supporting the health and wellbeing of those who are beginning to call our country home.

Sitting in my comfortable living room, I cannot begin to understand the experiences of the people RASNZ supports. Images from conflict zones only provide sensationalist, two-dimensional snapshots and cannot convey the long-lasting suffering experienced by refugees. What I do know is that in working with their clients, the team at RASNZ must themselves come face to face with the trauma experienced. While they operate within a recognised professional framework including receiving their own professional "supervision", I admire them greatly for the compassion and commitment they bring to their role's day after day.

RASNZ receives funding from Te Whatu Ora for its clinical work and I am grateful that the people in that Ministry continue to recognise and place value on the work undertaken by this organisation. To our charitable funders, I give you my sincere thanks. Your donations help our work in so many ways including in communities and with youth. It also supports RASNZ's ongoing efforts to train and raise the awareness of providers across the motu so that better support can be given to former refugees wherever they are located.

To my fellow Board members, I give a big thanks for your selfless contribution in ensuring RASNZ is a well governed organisation.

Finally, I would like to express my admiration and total respect for Sharron Ward, our CEO, whose skilled leadership has guided RASNZ to the end of another successful year on whatever metric you could name.



James Hassall
RASNZ Chairman



CEO'S REPORT

Reflecting on the past year, I am excited to share the significant progress made by Refugees as Survivors NZ (RASNZ) in this Annual Report.

Despite an unpredictable climate, we have experienced substantial growth, particularly in our service delivery and innovation. This progress demonstrates our dedication to remaining relevant and effective while culturally responsive to the evolving needs of the current refugee population.

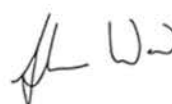
The integration of our clinical and community teams has been a game-changer, enhancing the quality of our services. We remain committed to upskilling staff with lived experience and creating meaningful employment pathways, reinforcing our aim to deliver effective and culturally competent services.

Navigating a challenging fiscal environment requires a careful balance of prudence and innovation. We have focused on long-term sustainability while adapting to changes, ensuring continuity and quality, always guided by the communities we serve.

This year, we have leveraged our influence at the government level to advocate for improved equity and access for our communities in Tāmaki Makaurau and across the Motu. We have intensified our efforts to promote trauma-informed practices, especially in rural and remote areas where services are limited. Our training and engagement teams are busier than ever, building strong intersectoral relationships within mainstream mental health and addiction services to help distribute the workload.

At RASNZ, people come first. The wellbeing of our workforce is fundamental to our effectiveness, as evidenced by our staff retention rates. I would like to pay tribute to the consummate professionalism of our front-line clinicians and interpreters. Their dedication and resilience in managing complex and high-risk situations are truly commendable.

Finally, I extend my deepest gratitude to everyone who has supported RASNZ this year—our funders, donors, volunteers, and the entire RASNZ whānau, including our Board of Trustees led by Chairman James Hassell. Your support means the world to us.



Sharron Ward
RASNZ CEO



MANGERE CLINICAL

MOBILE CLINICAL



About Us

The Mangere Clinical Team manage the mental health and wellbeing of all UNHCR Quota refugees arriving at the Mangere Refugee Resettlement Centre (Te Āhuru Mōwai o Aotearoa) – a unique multi-agency collaboration and the only all-in-one interim facility for refugee resettlement in the world.

Our team of trauma informed specialists provides initial assessment and brief therapeutic interventions, including psychiatry, talk and body therapy, and consult liaison in the regions. Cross Cultural Facilitators complement the service, and also deliver psychoeducation groups for children, adolescents, women's and men's groups scaffolding our holistic wraparound wellbeing service.

Highlights 2024

- Higher ratios of children and adolescent cases arriving in NZ have determined a need to recruit extra child-psych support.
- Ongoing collaboration with the Australian government to support the bi-lateral agreement to resettle 450 refugees from Nauru, Manus Island and PNG cases arriving in NZ.
- Agreements in place to support intern and student placements.
- Promoting lived experience employment pathways
- Provided mentoring support and supervision for regional colleagues increased consult liaison in the resettlement regions.
- Delivered therapeutic service to 40% of all residents arriving through MRRC.
- Staff maintaining a quality service regardless of the relentless high & complex needs.



"Working at RASNZ is a delight, as it provides an opportunity to help new citizens of Aotearoa make their early connections with society." - Vahid

About Us

The RASNZ Mobile Clinical Team provides specialist mental health and wellbeing support to people from refugee backgrounds throughout Auckland. This free mobile service offers one-to-one counselling, psychiatry, body therapy and social work support for people at any stage of their resettlement journey.

What makes the service unique is its agility. Our mobile clinical team travels to clients anywhere in Auckland to reach vulnerable and remote clients. The service operates on a holistic framework, with critical cultural input delivered by our lived experience community team.

Highlights 2024

- Developed and implemented system change model of holistic clinical care with culturally appropriate input-working with the youth service to provide a system family service.
- Streamlined care plans for clients to align with HNZ and to provide more equity and access to a growing client base.
- Lived experienced CCFs provide essential model of care introducing parenting programmes, and community pillar support for clinicians.
- A bi-lateral agreement saw two Australian clinicians join both teams to provide therapeutic support and essential training to RASNZ and other resettlement sector agencies.
- Collaborations with Oranga Tamariki, Kahui tu Kaha, Umma Trust, and seven other agencies resulted in increased referrals.



"As a lived experience and scholarship graduate it is a pleasure and an honour to work as a talk therapist at RAS. I feel fortunate to have the opportunity to support refugee background people alongside my amazing colleagues." - Counsellor

COMMUNITY EMPOWERMENT



Cross Cultural Facilitators

CCFs represent Afghan, Arabic, Assyrian, Burmese, Burundian, Colombian, Eritrean, Somali, Sri Lankan, Ethiopian, Iranian and Rohingya communities.

These highly skilled CCFs are pillars of their communities, assisting and bridging our clinical and cultural service with psychosocial interventions, providing valuable cultural insights that improve case management. They go above and beyond their core work and are always on call for their community. At Te Āhuru Mōwai o Aotearoa, CCFs facilitate health education and smoking cessation workshops for newly arrived families.

Highlights 2024

- Second successful year of culturally intergrated language matched support for clinicians at MRRC & mobile community team.
- Provided health introduction talks to all newly arrived refugees at MRRC with average annual attendance 885 and 24 ethnic language groups.
- Ran seven smoking cessation sessions for newly arrived refugees to support a smoke free NZ by 2025.
- 40 former refugee families trained and graduated under the Computer in Homes program initiative.
- Recruited three new CCFs to meet the demand of much needed language matched communities.
- RASNZ Advisory group has diversified with more than double the ethnic reach.
- Our Cultural Director has presented RAS at multiple community and sector events promoting health and wellbeing.



1647

Participants



120

Empowerment group sessions



40

Computer in homes graduates

"Serving as a CCF at RASNZ has opened doors, empowered me, and brought me immense satisfaction. Witnessing my nutrition clients thrive and take ownership of their health journeys is genuinely fulfilling." - Dunya

PARENTING PROGRAMME



The Positive Parenting Programme (Triple P)

Targets parents, grandparents, and the broader whanau from refugee backgrounds to guide and assist newly settled residents in adapting to NZ parenting models.

The service offers parenting discussion groups, wraparound family support, and links to social and educational services. Triple P is designed to empower parents who may be hesitant, particularly women arriving with adolescent children.

Our lived experience trainers help guide new settlers with language-matched training to develop safe and healthy parenting habits for their whanau to thrive.

Highlights 2024

- Conducted 41 individual high-needs parenting sessions in the community.
- Collaborated with the clinical team supporting 1-on-1 referrals for high need cases in the community and newly arrived quota refugees.
- 295 participants received certificates after passing our Triple P Parenting program.
- Provided parenting services for 12 different ethnic communities, including Afghan, Iranian, Syrian, Palestinian, Sri Lankan, Eritrean, Congolese, Burundian, Sudanese, Burmese, Rohingya, and Colombian.
- support
- Triple P trainers collaborated with the Safari local play groups to support to mothers who required parenting advice.



60

Parenting discussion groups



295

Discussion group attendees



12

Ethnicities

"Following the PPP training, I established a sense of routine and started modeling good behaviors, such as sitting together at the table, having meaningful conversations, and praising good behaviors." - PPP participant from Syria

YOUTH SERVICES



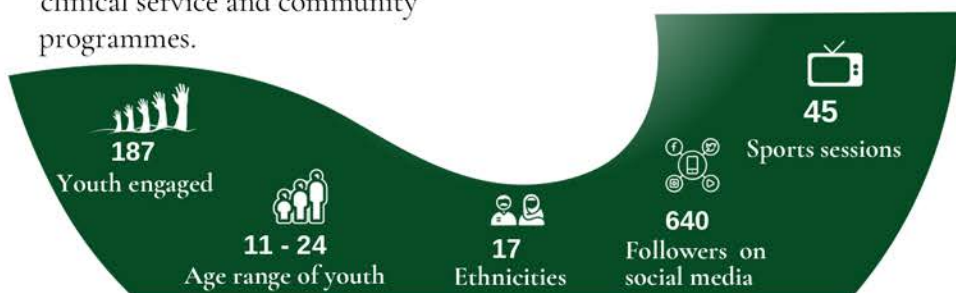
About

RAS Youth continues to grow in scale and relevance. Our new clinical service is well subscribed and dovetails seamlessly with the adult service. Distinguished by its team, 90% of whom have lived experience of the refugee journey, RAS Youth delivers a range of programmes which are co-designed with young people. The kaupapa centres on social inclusion and meaningful participation from young people, ensuring that programmes remain relevant and responsive to the needs of individuals from refugee backgrounds who access the service.

Highlights 2024

- Clinical/social work: 27 clients received counselling.
- 38 clients have had social work support.
- Our adolescent clinical service is now fully integrated with seamless connection between clinical service and community programmes.

- Created opportunities for more competitive football with end-of-term matches with other teams (Afghan Girls United) and entered boys into a competitive futsal league.
- Programmes and activities tailored to the needs and interests of young people, including a learner license course (with increased numbers on the previous year), football camp, and a girls' self-defence workshop.
- Started two new monthly social events: RAS Youth sessions (13-18 years) and RAS Youth Hangouts (18-25). Both are well-attended, keep us connected to young people during term time and immediately reach those who have just moved to Auckland.
- Increased our homework club offering from one to two (now in Pakuranga) to reach more young people across Auckland.



“When your youth leader has walked a similar path to you and succeeded, it builds trust and inspires our refugee youth to believe in their own potential, knowing they too can overcome obstacles and thrive.” - Yamen, Youth Programme Facilitator

ADVOCACY AND ENGAGEMENT



About

Our Engagement Team's language-matched activities aim to build trusting relationships during residents' five-week stay at Mangere Refugee Resettlement Centre (Te Āhuru Mōwai o Aotearoa) and ensure a positive and enjoyable experience.

The RAS Community Engagement Team also focuses on external events to promote RASNZ. We seek to raise awareness of the refugee journey, address negative stereotypes within the community, and advocate for the mental health and wellbeing rights of all individuals from refugee backgrounds, including those in the Rainbow Community.

Highlights 2024

- Facilitated 120 entertainment activities evenings at MRRC, including 'Bollywood Night' women-only dancing, salsa evenings creative arts, and 'Movie Night'.
- Participated in Big Gay Out, Round the Bays, Culture Fest, and Burmese New Year.
- Facilitated knitting and crochet groups at the Mangere Refugee Resettlement Centre.

Collaborations 2024

- Whitecliffe College
- Auckland Cricket
- The Cuban Groove
- Manukau United FC
- Mohammed Alqudah – Basketball
- Hungerball
- Ethno New Zealand
- Tamashii Taiko Drums
- Anju Desai – Bollywood Dancing
- Rachel and AUT Refugee Educational centre – knitting space
- Addison Albert – Bollywood Karaoke
- Tracy – Face Painting
- Auckland Philharmonic
- Kristin School
- Backyard games



“My favourite part of living in this centre is seeing all the fun stuff you bring for us.” - Colombian youth
 “Thank you for believing in me and making me feel valued by acknowledging my skills.” - Pakistani resident at MRRC

TRAINING AND DEVELOPMENT



About

RASNZ supports the development of culturally appropriate, trauma-informed health and wellbeing training in all refugee resettlement regions in New Zealand. Through training and research, we build the capacity and capability of health, education and social services to provide responsive services for clients and families from refugee backgrounds.

Highlights 2024

- Presented 18 face-to-face and online training sessions for ECEs and schools in Auckland, Manawatu, Palmerston North, Nelson, Blenheim, Timaru and Invercargill. Additional workshops included national TESOL ANZ and Tertiary Education Organisations.
- Developed and piloted Welcoming School-based Health Services; a face-to-face training.
- Tailored ECE face-to-face training developed in collaboration with the AUT Refugee Education Centre, Early Childhood Centre.

- Community Pillars Training for the Cross- Cultural facilitators, a paradigm shift from working in silos.
- A process for cultural brokerage in which cross-cultural and clinical teams share their roles and collaborate to co-case manage clients
- Upskilling our cultural brokers in mental health -stress management; parenting skills; risk assessment; solution focused trauma therapy; combating racism, discrimination; and awareness of social support services.



"Great presentations and very informative. Awesome tips for teachers and schools. I intend to inform our school about the refugee journey and trauma effects and seek support for students and parents and will organise cross-agency meetings to seek support for particular students." - Participant

SIR ROBERT JONES SCHOLARSHIP



About

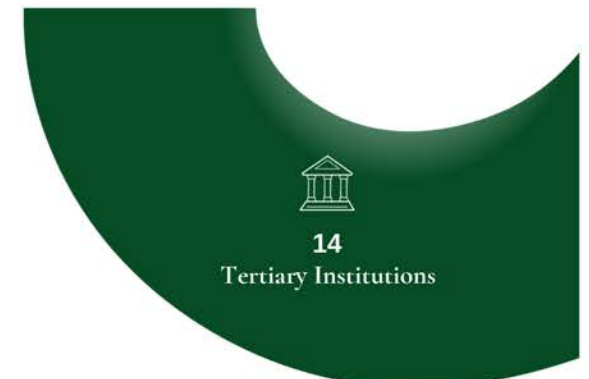
The Sir Robert Jones Refugee Daughters' Scholarship is a collaboration with RASNZ, which is in its tenth successful year. Since 2015, 181 young women have entered the scholarship, with 63 currently in the process.

Scholarships are awarded to young women from refugee backgrounds who demonstrate the academic potential and resilience required to complete a tertiary qualification in Aotearoa. The scholarship covers tuition fees through to graduation.

Those achieving at the highest levels are progressing to postgraduate study or achieving postgraduate entry to competitive courses.

Highlights 2024

- 20 new scholars.
- 15 students graduated from diverse fields, such as Pharmacy, Medical Laboratory Science, Education—teaching, Architecture, Marketing and Finance, Law, Dentistry, Software Engineering, and Fine Arts.
- Five students are currently studying at the postgraduate level.
- RJH/RASNZ scholarship 50/50 partnerships are ongoing with AUT, Waikato, Victoria, and Otago Universities.
- 181 Total scholarships
- 63 scholars currently studying
- 14 Tertiary Institutions



"As I embark on the next chapter of my journey as a general dentist in Tamaki Makaurau Auckland, I carry with me the lessons and memories of my university years, made possible in large part by the Sir Robert Jones Scholarship. It is deeply rewarding to apply the knowledge and skills I have acquired to serve my community and contribute to the healthcare system of Aotearoa New Zealand." - Dima Al-sheikh, Bachelor of Dental Surgery graduate, University of Otago 2024

OUR SUPPORTERS



About

Our volunteer army is the beating heart of RASNZ. They are highly skilled individuals passionate about working with people from refugee backgrounds.

Eliana, our Volunteer Coordinator, manages activities onsite at Mangere and in the community. She has excelled at recruiting high-quality volunteers, making 2024 our most successful year in a decade.

Highlights 2024

- Volunteer hours – 80+ hours (an increase of 85%).

RASNZ's work would not be possible without the generosity and philanthropic support of the wider community.

We thank our donors, whether it be a child's pocket money or a corporate donation. The principle of your giving is equal. Your generosity provides a lifeline to our underfunded, overachieving NGO to do the Mahi that supports our refugee background whānau.



"For creative arts therapists who believe in the power of the arts and body-based ways of working, being able to volunteer with our refugee whānau under the care of RASNZ is an incredible opportunity we don't take for granted. We are so grateful to RASNZ for allowing us the ongoing opportunity to play and learn alongside the amazing community at the refugee centre and hope it long continues." - Amelia Yiakmis, Art therapist



- Australian Government
Department of Home Affairs
- Lottery Grants Board
Te Puna Tahua
LOTTO FUNDS FOR YOUR COMMUNITY
- ANZ Staff Foundation
- Basil Charles Bellhouse Charitable Trust
- SPORT AUCKLAND
- Māngere-Ōtāhuhu Local Board
Auckland Council
- THE GOOD REGISTRY
- Belong Aotearoa
Inclusion • Connection • Wellbeing
- Theo Vos and Mariëtte Derksen
- stripe
- Te Whatu Ora Health New Zealand
Counties Manukau
- FOUNDATION NORTH
Pūtea Hāpai Oranga
Funding to Enhance Lives
- Community Trust South
TE POU ARATAKI POUNAMU O MURIHIKU
- The Strathlachlan Fund Grassroots
- PROUDLY MANAGED BY
perpetual guardian
- Blue Sky COMMUNITY TRUST
- Auckland Council
Te Kauhanga o Tāmaki Makaurau
- Greg and Janie Loveridge
- SHARES FOR GOOD
- HUNGERBALL
- MINISTRY OF EDUCATION
TE TĀHUHU O TE MĀTAURANGA
- sky CITY COMMUNITY TRUST
- Te Tari Taiwhenua Internal Affairs
- THE LION FOUNDATION
- Russell Henderson Charitable Trust
- Ministry for Ethnic Communities
Te Tari Mātāwaka
- Puketāpapa Local Board
Auckland Council
- Breathing Better NZ Ltd
- The Jogia Charitable Trust
- RJH
- PORTS OF AUCKLAND
ROUND THE BAYS
- SIMPSON GRIERSON

SUMMARY OF SERVICE PERFORMANCE

For the year ended 30 June 2024

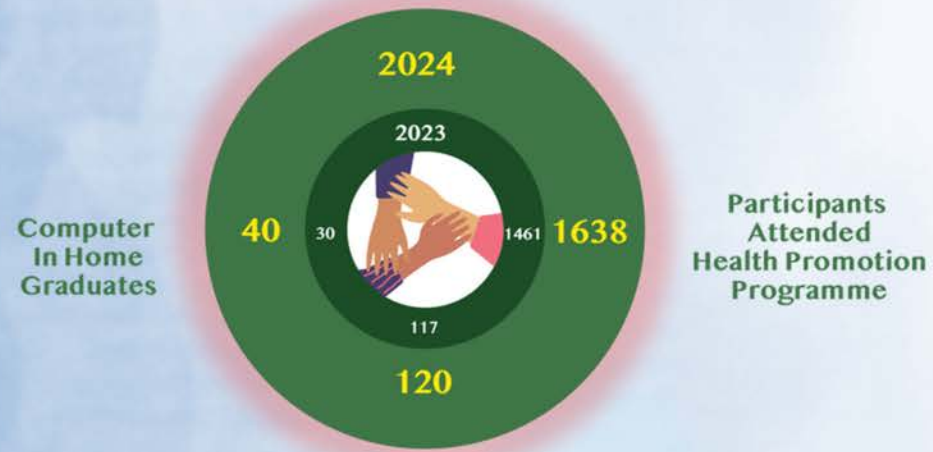
Clinical Services



SUMMARY OF SERVICE PERFORMANCE

For the year ended 30 June 2024

Community Empowerment



Mangere Clinical



Parenting Programme



Mobile Clinical



Youth Services



Empowerment Group Sessions Delivered

Ethnicities Supported

Participants Attended Positive Parenting Programme

Clients Received Clinical Support

Hours on the Road

Clients Received Clinical and Social Work Support

Sports Sessions Delivered

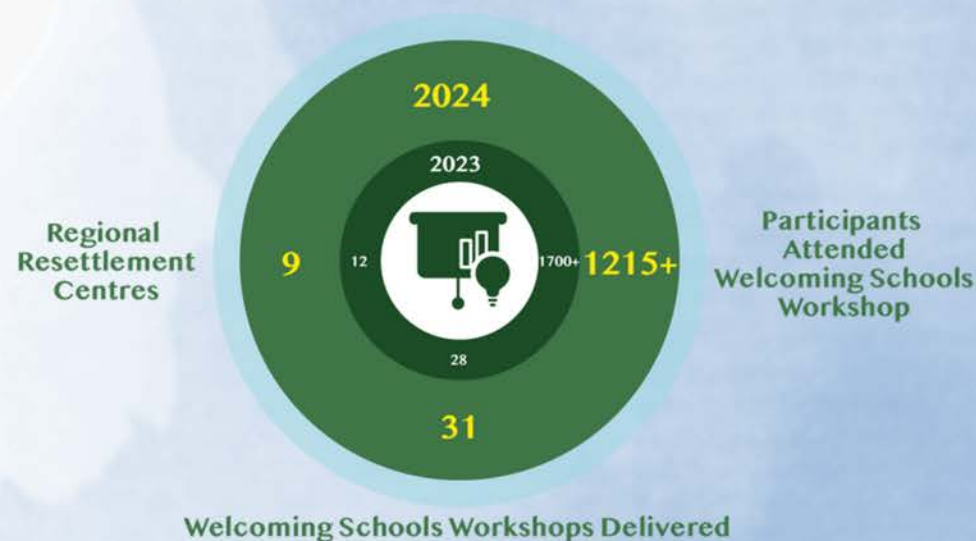
Followers on Social Media

Ethnicities Supported

SUMMARY OF SERVICE PERFORMANCE

For the year ended 30 June 2024

Training and Development Services



Sir Robert Jones Refugee Daughter's Scholarship



SUMMARY OF COMPREHENSIVE REVENUE AND EXPENSES

For the year ended 30 June 2024

REVENUE	2024	2023
Contracts for service	3,203,938	2,883,763
Grants	644,144	610,489
Donations	735,209	680,247
Sundry income	3,872	11,977
Interest	104,930	46,601
Total Revenue	4,692,093	4,233,077

EXPENSES	2024	2023
Employee costs	2,806,818	2,353,328
Contributions to a defined contribution benefit fund	75,849	60,389
Facilities and technology expenses	288,176	214,781
Social enterprise and scholarship expenses	837,617	759,627
Service delivery expenses	232,944	186,800
Depreciation expenses	50,041	35,381
(Profit) / Loss on disposal of assets	(19,879)	(11,259)
Travel and vehicle expenses	44,662	35,975
General expenses	47,622	35,574
Organisation and management expenses	85,540	80,760
Fundraising expenses	12,150	5,903
Total Expenses	4,461,540	3,757,259

SUMMARY OF FINANCIAL POSITION

As at 30 June 2024

	2024	2023
ASSETS		
Current Assets		
Cash at bank	659,667	920,457
Short term deposits	1,633,157	1,365,359
Receivables from non-exchange transactions	322,465	284,480
Sundry debtors	12,807	9,402
Prepayments	100,146	0
Total Current Assets	2,728,242	2,579,698
Non-current Assets		
Property, plant and equipment	110,994	130,377
Total Non-current Assets	110,994	130,377
Total Assets	2,839,236	2,710,075
CURRENT LIABILITIES		
Deferred revenue	338,450	403,060
Employee entitlements	210,234	243,965
GST liability	96,093	87,135
Trade and other payables	73,682	85,691
Total Liabilities	718,459	819,851
Net Assets	2,120,777	1,890,224
EQUITY		
Accumulated comprehensive revenue and expenses	2,120,777	1,890,224
Total Equity	2,120,777	1,890,224

SUMMARY OF CHANGES IN NET ASSETS / EQUITY

For the year ended 30 June 2024

TOTAL NET ASSETS / EQUITY	Accumulated Comprehensive Revenue and Expenses
Balance at 1 July 2022	1,414,406
Surplus For The Year	475,818
Balance at 30 June 2023	1,890,224
Balance at 1 July 2023	1,890,224
Surplus For The Year	230,553
Balance at 30 June 2024	2,120,777


SUMMARY OF FINANCIAL REPORT

For the year ended 30 June 2024

RASNZ is in a strong financial position. Contracted services, funded by Te Whatu Ora (Health New Zealand), provided almost two-thirds of our income. Staff retention is higher than ever, including retaining all key staff ensuring the continuity of high-quality service provision for our new and existing refugee communities. As expected, grants and donations remained the same compared to previous years. As we advance, we will monitor grants to provide the same services funded by such monies through prudent budgeting and, if needed, using reserves, and if necessary, staff reduction. However, it is very pleasing to note that the level of support to RASNZ through these funding streams has mainly been maintained.

As a not-for-profit organisation funded mainly by public money, RASNZ endeavours each year to balance the budget. All funds received are used to deliver the contracted services. Service delivery has been achieved by prudent fiscal management over recent years, which has resulted in the accumulation of reserve funds. RASNZ used these funds to provide additional services for the refugee community, setting aside an amount to deal with unexpected contingencies. Currently, programmes funded from reserves include Research, Training and Development, Grant Writing, Engagement, and Digital Communications.

Our full audited financial report is filed with Charities Services.



Joyce Liu
RASNZ CBO





**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF REFUGEES AS SURVIVORS NEW ZEALAND TRUST**

Opinion

We have audited the general purpose financial report of Refugees as Survivors New Zealand Trust ("the Trust"), which comprise the financial statements on pages 4 to 14, and the service performance information on pages 2 to 3. The complete set of financial statements comprise the statement of financial position as at 30 June 2024, the statement of comprehensive revenue and expense, statement of changes in net assets/equity, statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion the accompanying general purpose financial report presents fairly, in all material respects:

- the financial position of the Trust as at 30 June 2024, and (of) its financial performance, and its cash flows for the year then ended; and
- the service performance for the year ended 30 June 2024 in accordance with the entity's service performance criteria,

in accordance with Public Benefit Entity Standards Reduced Disclosure Regime ("PBE Standards RDR") issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit of the financial statements in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)) and the audit of the service performance information in accordance with the ISAs and New Zealand Auditing Standard (NZ AS) 1 The Audit of Service Performance Information (NZ). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the General Purpose Financial Report section of our report. We are independent of the Trust in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, the Trust.

Board's Responsibilities for the General Purpose Financial Report

Those charged with governance are responsible on behalf of the Trust for:

- (a) the preparation and fair presentation of the financial statements and service performance information in accordance with Public Benefit Entity Standards RDR issued by the New Zealand Accounting Standards Board;
- (b) service performance criteria that are suitable in order to prepare service performance information in accordance with Public Benefit Entity Standards RDR; and

PARTNERS: Fraser Lellman _{CA} Janine Hellyer _{CA} Paul Manning _{CA} Donna Taylor _{CA} Linda Finlay _{CA} Michael Lim _{CA}

(c) such internal control as those charged with governance determine is necessary to enable the preparation of the financial statements and service performance information that are free from material misstatement, whether due to fraud or error.

In preparing the general purpose financial report those charged with governance are responsible for assessing the Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless those charged with governance either intend to liquidate the Trust or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the General Purpose Financial Report

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole, and the service performance information are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and NZ AS 1 will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate or collectively, they could reasonably be expected to influence the decisions of users taken on the basis of this general purpose financial report.

A further description of the auditor's responsibilities for the audit of the general purpose financial report is located at the XRB's website at <https://www.xrb.govt.nz/standards/assurance-standards/auditors-responsibilities/audit-report-14/>

This description forms part of our auditor's report.

Other matter

The financial statements of Refugees as Survivors New Zealand Trust for the year ending 30 June 2023 were audited by another auditor who expressed an unqualified audit opinion on those financial statements on 5 October 2023.

Who we Report to

This report is made solely to the Trust's members, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trust and the Trust's members, as a body, for our audit work, for this report or for the opinions we have formed.

BDO Tauranga
Tauranga
New Zealand
31 October 2024

BUT YOU GOT IT ALL,
BELIEVE IT

